



Fire and Police Commission 2023 Annual Report

February 22 2024

NFIRS Codes- General Categories

Call Series	Heading
100	Fire
200	Overpressure, Rupture, Explosion, Overheat (No Fire)
300	Rescue and Emergency Medical (EMS)
400	Hazardous Condition
500	Service Call
600	Good Intent Call
700	False Alarm and False Call
800	Severe Weather and Natural Disaster
900	Special Incident Type



◆ Fire

- Structure, Fire in Mobile property used as a fixed structure, Mobile Property (vehicle) Natural vegetation fire, outside rubbish fire, special outside fire, cultivated vegetation/crop fire, fire/other.
- Overpressure Rupture, Explosion, Overheat (No Fire). Excludes steam mistaken for smoke.
- Overpressure rupture from steam (no ensuing fire)
- Overpressure rupture from air or gas (no ensuing fire).
- Overpressure rupture from chemical reaction (no ensuing fire)
- Excessive heat, scorch burns with no ignition
- Overpressure rupture, explosion, overheat, other

◆ Rescue and Emergency Medical Service Incident

- Medical assist
- Emergency medical service incident
- Lock-In
- Search for lost person
- Extrication, rescue
- Water and ice-related rescue
- Electrical rescue
- Rescue or EMS standby
- Rescue, emergency medical service (EMS) incident, other

◆ Hazardous Condition

- Combustible/Flammable spills and leaks
- Chemical release, reaction, or toxic condition
- Radioactive condition
- Electrical wiring/Equipment problem
- Biological hazard
- Accident, potential accident
- Explosive, bomb removal
- Attempted burning, illegal action
- Hazardous condition, other

◆ Service Call

- Person in distress
- Water problem
- Smoke, odor problem
- Animal problem or rescue
- Public service assistance
- Unauthorized burning
- Cover assignment, standby at fire station, move-up
- Service call, other



- ◆ Good Intent

- Dispatched and canceled en route
- Wrong location, no emergency found
- Controlled burning
- Vicinity alarm
- Steam, other gas mistaken for smoke
- EMS call where party has been transported
- HazMat release investigation w/no HazMat found
- Good intent call, other

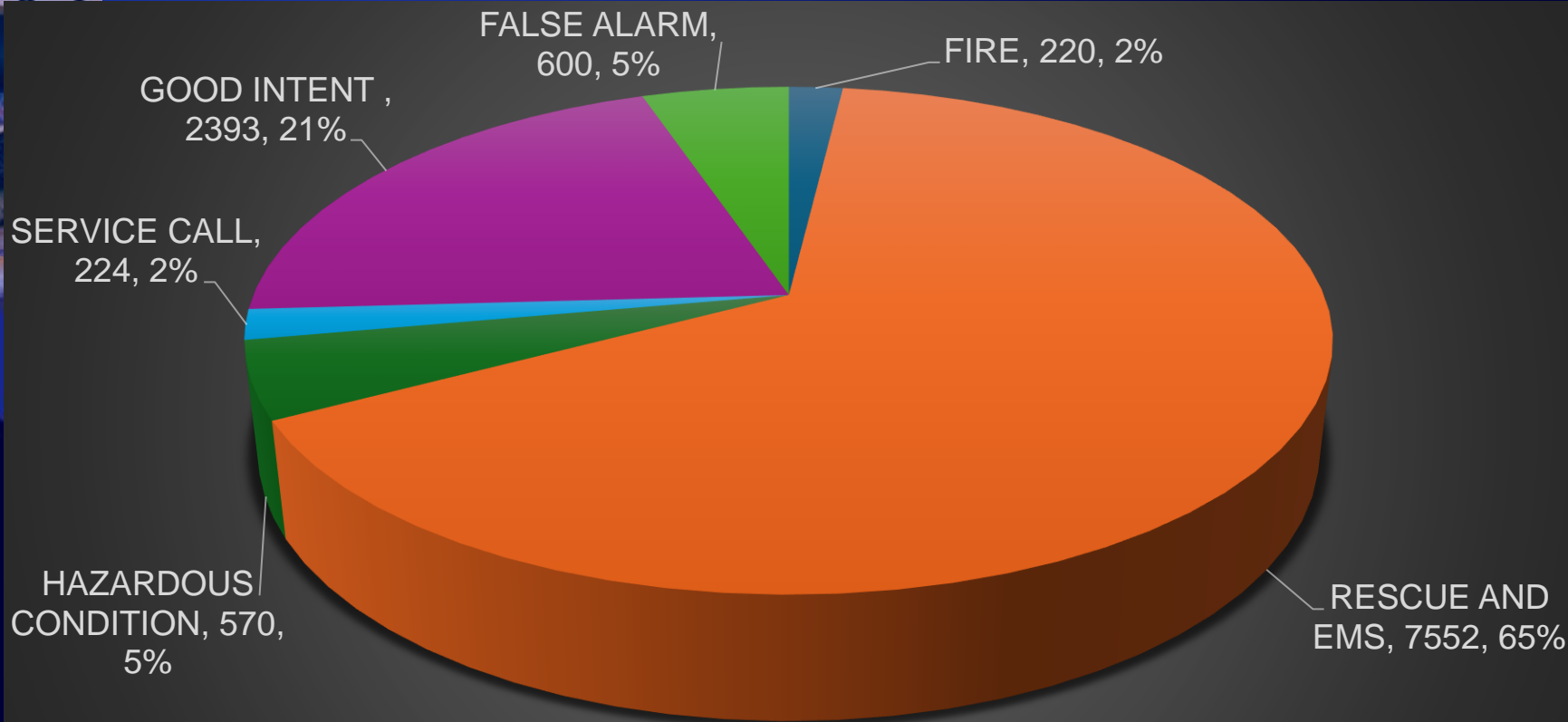
- ◆ False Alarm and False Call

- Malicious, mischievous false alarm
- Bomb scare
- System or detector malfunction.
- Unintentional system or detector operation (no fire).
- Biohazard scare
- False alarm and false call, other

- ◆ Severe Weather and Natural Disaster

- ◆ Special Incident Type

- Citizen complaint
- Special type of incident, other





Data Collection

- ◆ Total Response time=
 - Call Processing Time
 - +
 - Dispatch Time
 - +
 - Turnout Time
 - +
 - Travel Time



Call Processing Time

- ◆ Varies by type of incident
- ◆ 2:05 minutes
- ◆ **INCLUDING** dispatch of Units

2023 Response Times

Shift	Avg. turnout Time in Seconds
A	84.99
B	82.09
C	80.01

Shift	Avg. Travel Time in Minutes
A	3:59
B	4:11
C	4:26





Total Response Time

- ◆ 7:06
- ◆ National Standard: 6:15
 - Times are improving each year largely due to technological advances



Calls Involving Unhoused

- ◆ Total incidents - 1397
- ◆ Percentage - 12.1%
 - Note: Not mandatory field, can be subjective

2023 Training Hours

15,117 Hours

- ◆ Fire
- ◆ EMS
- ◆ Technical Rescue
- ◆ Leadership Development
- ◆ Water Rescue
- ◆ Hazardous Materials
- ◆ ARFF
- ◆ Vehicle Operations



A firefighter in full gear, including a yellow helmet and breathing apparatus, is sitting on the steps of a red fire truck. In the foreground, several children are wearing red fire helmets, looking towards the firefighter. In the background, a group of people, including a woman and a man, are standing and talking. The scene is outdoors, likely at a community event or fire station.

Community Outreach- Highlights

- ◆ Radio Appearances (37, 21 Spanish)
- ◆ Advanced CERT- 15 students (Spanish)
- ◆ Teen CERT- 15 students
- ◆ SBCC CERT- 20 students
- ◆ Community Evac Drills - 400 participants
- ◆ Fire Safety House - 380 participants

Fire Prevention Bureau

- ◆ 702 Inspections (new construction, complaints, referrals, annual inspections, special events)
- ◆ 1,275 plan checks and Land Development Team reviews
- ◆ 56 fire investigations
- ◆ 11 court appearances
- ◆ 32 public education event assistance
- ◆ 11 miles of vegetation road clearance
- ◆ 93 defensible space inspections
- ◆ 75.68 acres treated in the high fire hazard areas





Engine Company Inspections

- ◆ Total inspections every two years = **3234** (ends 6/30/24)
- ◆ Inspections completed = **2152**