

## **Access Advisory committee**

### **Downtown Parking Automation and ADA**

Access Advisory Committee

August 26, 2022

#### **What is “Automation”?**

An automated parking system incorporates payment and pass-through technologies to allow parkers to enter and exit the lot with little to no help from a Downtown Parking employee.

#### **How Do We Achieve “Automation”?**

- By giving customers ways to pay for parking without staff assistance
- Creating a “self-serve” system

#### **Disability Accommodations**

- Accessible designated parking stalls
- Validations applied remotely during self-service hours
- Text or call for assistance at exit

#### **Courtesies for Disabled Customers**

- Disabled customers offered additional 75 free minutes with placard or license plate
- Disabled customers daily max \$7.00

#### **License Plate Recognition w/ Placard or Plate**

- Entrance ticket required for all customers
- LPR reads plate and displays fees at column
- Fees processed with Credit Card or near-field tech
- Validations processed remotely by staff upon request

## **Assistance for Disabled Customers**

- Voice assistance via “Help” button
- Deaf or HOH customers text 805-319-0785

## **Questions?**

## **Accessibility update on State Street and Parklets**

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### **Enforcement Process**

- Initial Visit
  - On-site visit with CASp and City staff
  - If in violation, issue a Notice of Violation immediately on-site
  - Provide reasonable time to address the violation(s). Generally, 14 to 21 days.

### **Enforcement Process – cont'd**

- First Re-Inspection
  - If still in violation, issue Administrative Citation including correction date (generally, 14 to 21 days)
  - If violation(s) corrected, no need for further action

### **Enforcement Process – cont'd**

- Second Re-Inspection
  - If still in violation, issue Administrative Citation including correction date (generally, 14 to 21 days)
  - If violation(s) corrected, no further action

### **Enforcement Process – cont'd**

- Third Re-Inspection
  - If still in violation, expanded outdoor business area/parklet privileges may be revoked.
  - If violation(s) corrected, no need for further action

### **State Street Enforcement Figures To Date**

- State Street – have issued 15 first Administrative Citations

- CASp and staff conducted 21 additional inspections on August 24
  - *Combination of first and second re-inspections*

### **Parklet Enforcement**

- Staff have engaged the services of CASp to provide inspection and follow-up
  - Anticipate enforcement to begin within two weeks
  - Enforcement process will be identical to State Street enforcement process

### **Questions?**