

ACT
On Homelessness
Regional Action Plans

Jul - Sep 2021

Progress Report

Total Encampment Reports (Q3) **381**

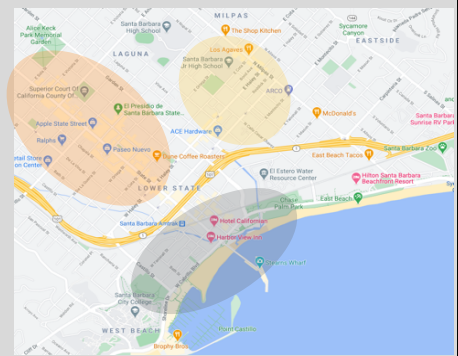
Total # of Cleanups **94**

RAP Partners Engaged in Advocating for:

Bridge Housing Program
Neighborhood Navigation Centers
Encampment response in fire-prone areas









RAP Meetings

Monthly schedule:
Week 1 - Strategy Meeting
Week 2 - Community Impacts Report
Week 3 - Site Visit
Week 4 - Data Reports



Primary Case Management Partner: City Net

Q1 Q2 Q3 Q4

Eastside	# Encampment Reports (Q3) 17	Street Exits Q1-Q3 2021 	# Housed	4	1	5	
	# Experiencing Homelessness 70 		# Referred to Bridge Housing	2	0	0	
			# Referred to Temporary Shelter	1	1	4	
			# Relocations (Diversions)	0	0	2	
State	# Encampment Reports (Q3) 96 	Street Exits Q1-Q3 2021 	# Housed	2	0	2	
	# Experiencing Homelessness 150 		# Referred to Bridge Housing	1	3	0	
			# Referred to Temporary Shelter	2	1	10	
			# Relocations (Diversions)	2	4	2	
Waterfront	# Encampment Reports (Q3) 168 	Street Exits Q1-Q3 2021 	# Housed	7	1	0	
	# Experiencing Homelessness 120 		# Referred to Bridge Housing	0	0	0	
			# Referred to Temporary Shelter	0	0	7	
			# Relocations (Diversions)	0	0	1	

Total Street Exits Q1-Q3 2021

Goal: 100 in 2021



Includes:

22 Street Exits to City of Santa Barbara Bridge Housing Program

40 Street Exits to Motel Bridge Housing (Fire-Prone Encampment Response)

Sources: 1. City of SB, Q1-Q3 Encampment Reports Data, 2. City Net Census (September 2020), 3. City Net Q1-Q3 Street Exits data

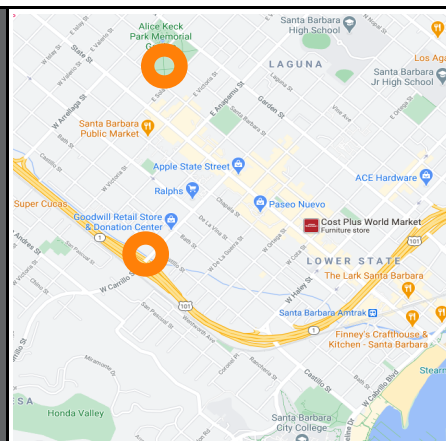
ACT
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Neighborhood
Navigation Center
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Sites

Alameda Park (1400 Santa Barbara St)
Carrillo Castillo Commuter Lot
(Intersection of Carrillo & Castillo)




Partners

SB ACT
Adam's Angels
CARE 4 Paws
Christ Presbyterian Church
City Net
Doctors Without Walls
Montecito Covenant Church
Ocean Hills Church
Reality SB
SB Response Network
Showers of Blessing
Trinity Episcopal Church
Trinity Evangelical Lutheran Church
Westmont College
Willbridge



Site: Alameda Park

Services Provided
Quarterly Totals

	Meals Shared	435
	Medical Encounters	84
	Showers Facilitated	489






Volunteers/Personnel Engaged
Weekly Median

Meal-Sharing	2
Case Management	7
Medical/Healthcare	7
Showers	3
Animal Care	4
Compassionate Care	2
Clothing Share	6
Other	7



Individuals Served
Quarterly Totals

	Individuals Served*	323
	Case Management Clients Served*	0
	Animals Served*	30



* may include duplicates

Working Groups

1. Housing Retention

2. Homelessness Prevention

3. Housing & Shelter

4. Lived Experience

Common Agenda Goal #1

Strengthen the capacity of organizations that provide permanent housing placement services to increase the rate of housing retention by 5%

NOTE: Quantitative Common Agenda goal progress reported in Annual Report

Strategy	Activities - Q2 2021	Activities - Q3 2021
Coordinate with HACSB to analyze data regarding evictions and identify best practices		Identification of several opportunities to create a stronger pathway for residents transitioning from homelessness to a permanent housing unit including: (1) using a more robust housing placement tool ; (2) providing adequate, intensive supportive services and advocating for a smaller client to case manager ratio ; (3) helping to build a sense of home and a sense of community for residents ; (4) pre-identifying an exit strategy if a housing placement isn't the right fit ; (5) designating an advocate that supports the resident outside of case management and the property manager
Increase engagement and communication for current supportive service partners	Expanded Housing Retention Working Group to be Co-facilitated with the Santa Barbara County Continuum of Care Resulting in Working Group Objectives being Shared Between the County of Santa Barbara and City of Santa Barbara	
Create a "Good Neighbor Handbook" that will be utilized to support residents being placed into permanent housing	Feedback and Edits from Countywide Partners are being Incorporated into the "Good Neighbor Handbook" so That it Can be Utilized by Housing Providers and Supportive Service Partners Throughout Santa Barbara County	Finalized Good Neighbor Handbook and coordinating with the County to identify the best way to distribute it to housing and service provider partners and ensure its consistency of use and practice
Identify financial resources and key partner agencies to plan, advocate for, and build capacity for bridge or transitional housing	Advocated for Potential Bridge Housing Program / Units in the Waterfront Region of Santa Barbara and Facilitated Learning Sessions on Bridge Housing with Waterfront RAP Stakeholders Coordinated with Dignity Moves to Present on Bridge Housing Program Planned for Downtown Santa Barbara in Partnership with the County of Santa Barbara	Coordinated with the City of Santa Barbara and City Net in planning for and implementing a Pilot Program to clear encampments in fire prone areas ; City Council approved initial investment of \$1.6 million for 120 days to provide bridge housing to individuals moved from encampments; started on July 5 with 58 total individuals served to date by City Net; City Council to consider extension of pilot program in October Continued to work with Dignity Moves to support their fundraising effort with \$250,000 remaining of a \$600,000 goal; project milestone achieved with modular units being ordered; facilitating coordination with City of Santa Barbara to assist with implementation and collaborating with Good Samaritan Shelter to advocate for prioritizing referrals from the City of Santa Barbara

Working Groups

1. Housing Retention
- 2. Homelessness Prevention**
3. Housing & Shelter
4. Lived Experience

Common Agenda Goal #2

Create a culture of diversion and prevention among collaborative partners to reduce the percentage of individuals, youth and families entering homelessness from a housed situation by 10%

NOTE: Quantitative Common Agenda goal progress reported in Annual Report

Strategy	Activities - Q2 2021	Activities - Q3 2021
Identify the agencies currently practicing diversion and identify how best to capture and share quantitative and qualitative data		Engaging with Coordinated Entry System (CES) partners and County of Santa Barbara to understand better how to facilitate referrals for veterans, vehicular homeless, and other individuals newly experiencing homelessness
Facilitate regular trainings and workshops for traditional and non-traditional homeless care and shelter providers that can prioritize diversion or rapid resolution		
Advocate for an increase in the availability of flexible, financial resources	Received Funding Support from the City of Santa Barbara Matched by Local Foundations and Private Donors to Expand the Neighborhood Navigation Centers to Two Additional Sites Over the Next Year and Includes "Whatever It Takes" funding for Diversion / Reunification Strategies Marketing of Santa Barbara County Rental & Utility Assistance Grant Program to Residents; Receiving Regular Updates from County of Santa Barbara and United Way of Santa Barbara County Regarding Grant Program Applications, Recipients, and Program Outputs	Implemented second Neighborhood Navigation Center (NNC) site at Carrillo-Castillo Commuter Lot ; Identified outreach and case management partner to support new clients at NNCs; Facilitated quarterly NNC partner training on diversion and de-escalation; Sharing availability of flexible resources for diversion / reunification strategies across NNC and RAP partners; Vetting third NNC site on the Eastside with anticipated soft launch in Q1 2022 Coordinated with County of Santa Barbara on training for community-based organizations to support low-income residents in accessing the Emergency Rental Assistance Program and helping them through the online application process; Distributed timely and updated information on ERAP guidelines and application processes as well as redirecting

Working Groups

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Common Agenda Goal #3

Increase the number of affordable housing units in the City of Santa Barbara by 20%

NOTE: Quantitative Common Agenda goal progress reported in Annual Report

Strategy	Activities - Q2 2021	Activities - Q3 2021
Help to identify vacant and under-utilized lots in each district within the City of Santa Barbara	<p>Shared Information on the Santa Barbara County Housing & Community Development Department's Process for Identification and Vetting of Vacant and Under-Utilized Lots for Low-Barrier Emergency Shelters, Bridge Housing, and Permanent Supportive Housing</p> <p>Coordinated with the City of Santa Barbara in Identifying and Vetting City-Owned Lots for a Temporary Shelter Project in Response to Clearing Encampments in Fire-Prone Areas</p>	<p>Worked with City staff to vet under-utilized and vacant public lots for use for Temporary Shelter / Encampment Response Pilot Program; coordinated with collaborative partners to understand best practices and approaches to temporary shelter programs; identified bridge housing program as the most effective approach</p>
Increase engagement of collaborative partners in advocating for affordable housing solutions	<p>Advocated for Potential Bridge Housing Program / Units in the Waterfront Region of Santa Barbara and Hosted Learning Session with Waterfront Regional Action Plan (RAP) Stakeholders and Good Samaritan Shelter on Bridge Housing to Address Concerns and Answer Questions</p> <p>Coordinated with Dignity Moves to Present to All Regional Action Plans (RAPs) and the Housing & Shelter Working Group about Bridge Housing Units Proposed for Downtown Santa Barbara for a Three-Year Period in Partnership with the County of Santa Barbara</p>	<p>Continued to work with Dignity Moves to support their fundraising effort with \$250,000 remaining of a \$600,000 goal; project milestone achieved with modular units being ordered; facilitating coordination with City of Santa Barbara to assist with implementation and collaborating with Good Samaritan Shelter to advocate for prioritizing referrals from the City of Santa Barbara</p> <p>Supported collaborative partner HACSB in advocating for affordable housing development at Carrillo-Castillo Commuter Lot; Coordinated with County of Santa Barbara and public housing authorities in publicizing the Emergency Housing Voucher Program to landlords through Regional Action Plans and local media opportunities</p>
Encourage strategic use of ADUs and shared housing opportunities		

Working Groups

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4. Lived Experience

Common Agenda Goal #4

Strengthen the coordination and availability of outreach and case management services for individuals, youth, and families experiencing homelessness by 25%

NOTE: Quantitative Common Agenda goal progress reported in Annual Report

Strategy	Activities - Q2 2021	Activities - Q3 2021
Strengthen coordination through Regional Action Plans	Progress Reports from the City of Santa Barbara on Encampments and City Net Regarding Outreach and Case Management are Facilitated Monthly through the Regional Action Plans; Launched Encampment Response Regional Action Plan to Facilitate Information Sharing and Report on Impact of the 120-Day Pilot Program to Clear Encampments in Fire-Prone Areas	Shifted facilitation of Regional Action Plans to include first meeting of the month on overall strategy ; second meeting of the month to focus on community concerns ; third meeting of the month to be a site visit in the region ; and the fourth meeting of the month to include data and reporting from key RAP partners
Advocate for resources to be allocated and sustained in support of specialized outreach teams		Facilitated case study driven dialogue with collaborative partners on addressing the mental health needs of individuals experiencing homelessness as well as those placed into permanent housing; Identified barriers to effective and efficient delivery of services to assist in advocating for improvements moving forward; Collaborating with residents, business owners and service provider partners to identify top 5 clients with mental health needs in Waterfront region to coordinate more effectively with Behavioral Wellness outreach workers
Formalize approach to Neighborhood Navigation Center(s) to support individuals experiencing homelessness and the prioritization of diversion or rapid resolution practices	Advocated for and Secured Financial Investment from the City of Santa Barbara Matched by Private Foundations to Support the Alameda Park Neighborhood Navigation Center (NNC) and Expansion of the NNC to Two Additional Locations	Implemented second Neighborhood Navigation Center (NNC) site at Carrillo-Castillo Commuter Lot ; Identified outreach and case management partner to support new clients at NNCs; Facilitated quarterly NNC partner training on diversion and de-escalation; Sharing availability of flexible resources for diversion / reunification strategies across NNC and RAP partners; Vetting third NNC site on the Eastside with anticipated soft launch in Q1 2022

Working Groups

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- 4. Lived Experience**

The Lived Experience Working Group serves to address all 4 Common Agenda Goals

NOTE: Quantitative Common Agenda goal progress reported in Annual Report

Strategy	Activities - Q2 2021	Activities - Q3 2021
<p>To engage those who have lived or are living the experience of homelessness in our leadership structure and every part of our decision making as well as in creating and implementing strategies to achieve goals</p>	<p>Recruited 8 Individuals to Serve as the Lived Experience Working Group; First Meeting Scheduled for July 1 to Discuss Group Goals and Community Engagement Opportunities for Those Experiencing Homelessness</p> <p>Group Scheduled to Meet Monthly Thereafter on the 1st Thursday</p>	<p>11 individuals currently serving in the Lived Experience Working Group. Meetings are monthly on the 1st Thursday</p> <p>Working Group has planned a State Street Beautification Day for October 31; 10 members expected to be in attendance</p>

Contact Info

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Meeting Times

Working Groups

Homelessness Prevention

1st Monday 11am

Housing & Shelter

2nd Monday 1pm

Housing Retention

3rd Monday 11am

Lived Experience

1st Thursday at 4pm

Regional Action Plans

Neighborhood Navigation Centers

Mondays 10am

Waterfront Region

Wednesdays 3pm

Eastside Region

Fridays 10am

State Street Region

Fridays 11am