

Sources: 1. City of SB, Q1-Q2 Encampment Reports Data, 2. City Net Census (September 2020), 3. City Net Q1-Q2 Street Exits data

ACT
On Homelessness
Neighborhood
Navigation Center
Apr - Jun 2021
Progress Report

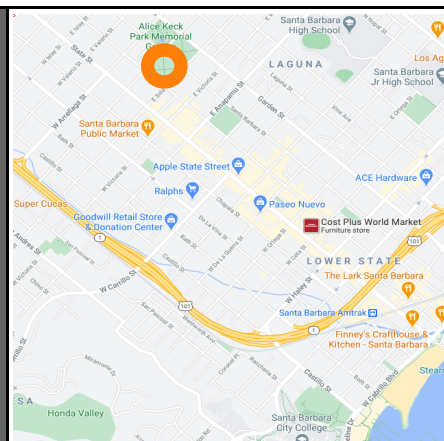
Sites

Alameda Park (1400 Santa Barbara St)

NOTE: Carrillo Castillo Commuter Lot
NNC launching August 2021




Partners

SB ACT
Adam's Angels
CARE 4 Paws
Christ Presbyterian Church
City Net
Doctors Without Walls
Montecito Covenant Church
Ocean Hills Church
Reality SB
SB Response Network
Showers of Blessing
Westmont College
Willbridge



Site: Alameda Park

Services Provided
Quarterly Totals

	Meals Shared	912
	Medical Encounters	117
	Showers Facilitated	319






Volunteers/Personnel Engaged
Weekly Median

Meal-Sharing	2
Case Management	7
Medical/Healthcare	8
Showers	3
Animal Care	4
Compassionate Care	2
Clothing Share	6
Other	7



Individuals Served
Quarterly Totals

	Individuals Served*	526
	Case Management Clients Served*	18
	Animals Served*	32



* may include duplicates

Sources: Neighborhood Navigation Center Online Dashboard: enricomanlapig.shinyapps.io/neighbornavcenterdashboard

Working Groups

1. Housing Retention

2. Homelessness Prevention
3. Housing & Shelter
4. Lived Experience

Common Agenda Goal #1

Strengthen the capacity of organizations that provide permanent housing placement services to increase the rate of housing retention by 5%

NOTE: Quantitative Common Agenda goal progress reported in Annual Report

Strategy	Activities - Q1 2021	Activities - Q2 2021
Coordinate with HACSB to analyze data regarding evictions and identify best practices	Meeting with Legal Aid Foundation and Supportive Service Providers on Tenant Rights Due to COVID-19 Policy Changes and Proposals	
Increase engagement and communication for current supportive service partners	Formalized Launch of Housing Retention Working Group ; Identified Objectives and Deliverables for Working Group Focused Initially on HACSB Properties; Working Group Will Meet on the Third Mondays of the Month from 11am - 12:30pm Starting May 17	Expanded Housing Retention Working Group to be Co-facilitated with the Santa Barbara County Continuum of Care Resulting in Working Group Objectives being Shared Between the County of Santa Barbara and City of Santa Barbara
Create a "Good Neighbor Handbook" that will be utilized to support residents being placed into permanent housing	Draft of " Good Neighbor Handbook " Completed with Input from Good Samaritan Shelter and HACSB Programs, Policies & Best Practices; Moving to Develop Draft that Can Be Used by Multiple Providers Countywide	Feedback and Edits from Countywide Partners are being Incorporated into the "Good Neighbor Handbook" so That it Can be Utilized by Housing Providers and Supportive Service Partners Throughout Santa Barbara County
Identify financial resources and key partner agencies to plan, advocate for, and build capacity for bridge or transitional housing	Prioritized Strategy for Temporary Sheltering Solutions and Coordinated with City of SB and City Net on Bridge Housing Program Proposal; Presented Bridge Housing Program Proposal to Collaborative Partners; Garnered Support from Regional Action Plan Stakeholders for Proposal; City Council Approved \$480,000 Contract with City Net to Provide Bridge Housing for Individuals Experiencing Homelessness Working to Educate Waterfront Regional Action Plan Stakeholders about Bridge Housing Programs in Anticipation of Property Acquisition for this Purpose on the Waterfront; Coordinating with County of SB to Address Questions and Concerns about Bridge Housing Programs and Properties Being Purchased for Future Affordable Housing Solutions	Advocated for Potential Bridge Housing Program / Units in the Waterfront Region of Santa Barbara and Facilitated Learning Sessions on Bridge Housing with Waterfront RAP Stakeholders Coordinated with Dignity Moves to Present on Bridge Housing Program Planned for Downtown Santa Barbara in Partnership with the County of Santa Barbara

Working Groups

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Common Agenda Goal #2

Create a culture of diversion and prevention among collaborative partners to reduce the percentage of individuals, youth and families entering homelessness from a housed situation by 10%

NOTE: Quantitative Common Agenda goal progress reported in Annual Report

Strategy	Activities - Q1 2021	Activities - Q2 2021
Identify the agencies currently practicing diversion and identify how best to capture and share quantitative and qualitative data	City Net Reported Quarterly Data on Street Exits Including 21 Street Exits within the Three Regional Action Plans; On Track to Meet Goal of 100 Street Exits by End of 2021	
Facilitate regular trainings and workshops for traditional and non-traditional homeless care and shelter providers that can prioritize diversion or rapid resolution	Facilitated Diversion Training for Partners at Alameda Park Neighborhood Navigation Center; Facilitated De-Escalation Training for NNC and Regional Action Plan Partners; Facilitated Psychological First Aid Trainings for NNC Partners in Collaboration with Santa Barbara Response Network	
Advocate for an increase in the availability of flexible, financial resources	Proposals Submitted to Public and Private Sector Entities in Support of Neighborhood Navigation Centers Including "Whatever It Takes" Fund for Reunification and Relocation (Diversion) Marketing of Santa Barbara County Rental & Utility Assistance Grant Program to Residents; Receiving Regular Updates from County of Santa Barbara and United Way of Santa Barbara County Regarding Grant Program Applications, Recipients, and Program Outputs	Received Funding Support from the City of Santa Barbara Matched by Local Foundations and Private Donors to Expand the Neighborhood Navigation Centers to Two Additional Sites Over the Next Year and Includes "Whatever It Takes" funding for Diversion / Reunification Strategies Marketing of Santa Barbara County Rental & Utility Assistance Grant Program to Residents; Receiving Regular Updates from County of Santa Barbara and United Way of Santa Barbara County Regarding Grant Program Applications, Recipients, and Program Outputs

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Common Agenda Goal #3

Increase the number of affordable housing units in the City of Santa Barbara by 20%

NOTE: Quantitative Common Agenda goal progress reported in Annual Report

Strategy	Activities - Q1 2021	Activities - Q2 2021
<p>Help to identify vacant and under-utilized lots in each district within the City of Santa Barbara</p>	<p>Vacant and Under-utilized Lots Identified and Vetted for Temporary Shelter Project; Reached out to Developers and Business Owners for Philanthropic Effort to Donate Use of Property and Land Temporarily; Temporary Shelter Project Transitioned to Proposal for Bridge Housing Program</p> <p>Presentation by Housing Authority of County of Santa Barbara and Housing Authority of City of Santa Barbara of all housing developments recently completed, in process, and proposed</p> <p>Collaborative Partners Attended and Demonstrated Support for HACSB Community Meeting on N. Cumbre Road Affordable Housing Project for Families</p>	<p>Shared Information on the Santa Barbara County Housing & Community Development Department's Process for Identification and Vetting of Vacant and Under-Utilized Lots for Low-Barrier Emergency Shelters, Bridge Housing, and Permanent Supportive Housing</p> <p>Coordinated with the City of Santa Barbara in Identifying and Vetting City-Owned Lots for a Temporary Shelter Project in Response to Clearing Encampments in Fire-Prone Areas</p>
<p>Increase engagement of collaborative partners in advocating for affordable housing solutions</p>	<p>Collaborative Partners Prioritized Temporary Shelter Project to Help Meet Immediate Needs of Unsheltered Population; Learned from County Partners Implementing Temporary Shelter Project in Isla Vista as well as City Net Implementing Projects in Other Counties; Identified Lots to be Utilized for Temporary Shelter Projects and Initiated Discussions with Property Owners</p> <p>Collaborative Partners Attended and Demonstrated Support for HACSB Community Meeting on N. Cumbre Road Affordable Housing Project for Families</p>	<p>Advocated for Potential Bridge Housing Program / Units in the Waterfront Region of Santa Barbara and Hosted Learning Session with Waterfront Regional Action Plan (RAP) Stakeholders and Good Samaritan Shelter on Bridge Housing to Address Concerns and Answer Questions</p> <p>Coordinated with Dignity Moves to Present to All Regional Action Plans (RAPs) and the Housing & Shelter Working Group about Bridge Housing Units Proposed for Downtown Santa Barbara for a Three-Year Period in Partnership with the County of Santa Barbara</p>
<p>Encourage strategic use of ADUs and shared housing opportunities</p>		

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Common Agenda Goal #4

Strengthen the coordination and availability of outreach and case management services for individuals, youth, and families experiencing homelessness by 25%

NOTE: Quantitative Common Agenda goal progress reported in Annual Report

Strategy	Activities - Q1 2021	Activities - Q2 2021
Strengthen coordination through Regional Action Plans	Regional Action Plan Initiated to Support Waterfront Residents & Businesses Owners ; Meets Regularly on Wednesday Afternoons; All RAPs Established Three Targeted Regions for 90 Day Plans	Progress Reports from the City of Santa Barbara on Encampments and City Net Regarding Outreach and Case Management are Facilitated Monthly through the Regional Action Plans; Launched Encampment Response Regional Action Plan to Facilitate Information Sharing and Report on Impact of the 120-Day Pilot Program to Clear Encampments in Fire-Prone Areas
Advocate for resources to be allocated and sustained in support of specialized outreach teams	<p>Presentation by Santa Barbara County Sheriff's Department Co-Response Unit with Behavioral Wellness at Housing & Shelter Working Group Meeting; Presentation by City of Santa Barbara Police Department's Co-Response Unit at All-Call Regional Action Plan Meeting</p> <p>Presentation by Wings Santa Cruz County about Best Practices in Engaging Volunteers to Help Case Managers with Client Needs; Discussion Regarding Documentation Readiness and Length of Time it Takes to Help Clients Through This Process; Santa Barbara Public Library Stepping in to Take on This Role with Current Volunteers</p>	
Formalize approach to Neighborhood Navigation Center(s) to support individuals experiencing homelessness and the prioritization of diversion or rapid resolution practices	Reunification / Diversion Table Established at Alameda Park NNC with Formerly Unhoused Individuals Receiving Stiped for Working at Table; Charging Station Also Implemented for Individuals to Charge Electronic Devices; and Additional Partner (Santa Barbara Response Network) Engaged to Support Mental Health Needs	Advocated for and Secured Financial Investment from the City of Santa Barbara Matched by Private Foundations to Support the Alameda Park Neighborhood Navigation Center (NNC) and Expansion of the NNC to Two Additional Locations

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The Lived Experience Working Group serves to address all 4 Common Agenda Goals

NOTE: Quantitative Common Agenda goal progress reported in Annual Report

Strategy	Activities - Q1 2021	Activities - Q2 2021
<p>To engage those who have lived or are living the experience of homelessness in our leadership structure and every part of our decision making as well as in creating and implementing strategies to achieve goals</p>	<p>NOTE: Lived Experience Working Group Paused During Pandemic, Resumed in Q2 2021</p> <p>Key Contacts Served as Touchpoints for Needs of People Experiencing Homelessness During the Pandemic</p>	<p>Recruited 8 Individuals to Serve as the Lived Experience Working Group; First Meeting Scheduled for July 1 to Discuss Group Goals and Community Engagement Opportunities for Those Experiencing Homelessness</p> <p>Group Scheduled to Meet Monthly Thereafter on the 1st Thursday</p>

Contact Info

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Meeting Times

Working Groups

Homelessness Prevention

1st Monday 11am

Housing & Shelter

2nd Monday 1pm

Housing Retention

3rd Monday 11am

Lived Experience

1st Thursday at 4pm

Regional Action Plans

Encampment Response

Every other Wednesday 10am

Neighborhood Navigation Centers

Mondays 10am

Waterfront Region

Wednesdays 3pm

Eastside Region

Fridays 10am

State Street Region

Fridays 11am