

Cost of City Services Related to Homelessness

July 1, 2019 - June 30, 2020 (FY20)

DEPARTMENT	AREA	TYPE	TOTAL	OUTCOMES
Provision of Human Services				
Library	All Library Staff	Service Referral and Local Agency Support	\$ 325,542	Provided accurate and immediate information to homeless individuals through daily inquiry assistance and proactive referrals that connects individuals and families to needed resources such as veteran's benefits, local human services agencies, and other related information support. COVID-19 impacted year-end results.
Library	Preventative	SBPL Works! Job Placement	\$ 35,457	Staff in SBPL Works! support clients in reaching workforce readiness goals and attaining employment. Supported nearly 170 clients in 800 sessions to aide over 63% of participants in reaching workforce goals. COVID-19 impacted the year-end results.
Police Department	Restorative Policing	Outreach	\$ 220,038	829 Restorative contacts; 130 active cases; 79 family reunifications and placements; HEAP
Public Works	Ambassadors	Engagements	\$ 185,000	Provided 4,514 engagements with homeless individuals and worked with City Net in providing outreach support and assisting businesses dealing with homeless issues.
			\$ 766,037	
Public Safety and Enforcement				
Fire Department	Firefighters	Firefighters, Fire Inspectors, Fire Investigators	\$ 228,492	Response to medical emergencies, fires and other calls for service. Fire prevention activities include fire code enforcement, inspecting encampments after community complaints and fire investigations.
Library	Librarians	Responding to Security Incidents	\$ 58,687	Supported staff in diffusing over 50% of the 540 incidents that occurred and provided assistance with over 60 calls to 911. COVID-19 and the 3/13/20 library closure impacted year-end results.
Library	Security Guards	Responding to Security Incidents	\$ 49,498	Responded to 540 incidents, ensuring the safety of Library patrons and staff, fostering a welcoming community space for all. COVID-19 and the 3/13/20 library closure impacted year-end results.
Parks & Recreation	Creeks	Enforcement - Code Enforcement Officer	\$ 23,692	Encampments posted, trash and pollution located and cleaned.
Parks & Recreation	Parks	Enforcement - Park Ranger	\$ 251,160	The majority of Ranger activities and calls for service revolve around the impacts to the parks system from homelessness.
Police Department	Daily Patrol Calls	Enforcement	\$ 697,779	6,547 reported calls for service that were cleared - homeless related
Police Department	Tactical Patrol	Enforcement	\$ 580,819	In addition to self initiated field activity, team handled 7,382 nuisance related calls for service.
			\$ 1,890,127	
Encampment Cleanup				
Environmental Services	Solid Waste	Encampment Cleanups	\$ 74,375	191 Encampments cleaned
Parks & Recreation	Creeks	Encampment Clean-Up	\$ 79,155	755 Encampments cleaned
Parks & Recreation	Parks	Encampment Cleanup	\$ 5,276	8 Encampments cleaned
			\$ 158,806	
Staff Support				
Community Development	Community Development	Staff Support	\$ 119,011	Administration of HEAP, SB Act Collaborative, COVID-19 response, and staff support to various City initiatives.
Environmental Services	Solid Waste	Staff Support	\$ 105,631	Administration of multi-dept. centralized clean-up program.
Parks & Recreation	Parks & Recreation Facilities	Staff Support	\$ 29,442	Lower than previous reporting period due to COVID-19 and the prohibition of indoor/outdoor gatherings, rentals, sporting activities and camps
Police Department	Officers	Security at Encampment Cleanups	\$ 22,914	43 scheduled encampment clean-ups needed police presence
			\$ 276,998	
Other Impacts				
Parks & Recreation	Creeks	Two (2) Portable Toilets and Fencing	\$ 7,269	Reduction in the occurrence of feces and trash in Mission and Sycamore Creeks. Multiple fence repairs in Laguna Creek.
Parks & Recreation	Parks & Recreation Facilities	Lost Revenue - Misuse Deterrent Costs	\$ 22,875	Lower than previous reporting period due to COVID-19 and the prohibition of indoor/outdoor gatherings, rentals, sporting activities and camps
Parks & Recreation	Parks & Recreation Facilities	Security at Cabrillo Pavilion	\$ 11,809	2 months only in reporting period. Annual budget is \$70,852
Parks & Recreation	Parks	Restroom Cleaning and Supply Stocking	\$ 128,405	Maintained increased stock of janitorial products and cleaning supplies labeled for corona viruses required for increased impacts to restrooms by those experiencing homelessness.
Parks & Recreation	Parks	Misuse impact to parks	\$ 445,483	Parks staff spent considerable time mitigating general wear and tear, vandalism, litter, and other impacts to the park system from homeless individuals.
Parks & Recreation	Parks	Portable Restrooms	\$ 14,687	Cabrillo Blvd at Calle Cesar Chavez, MacKenzie and Bohnett Park
Parks & Recreation	Parks	Powerwashing Parks restrooms and Hardscape	\$ 949	Lower due to COVID-19. Annual budget is \$28,068
Parks & Recreation	Parks	Dwight Murphy Fencing	\$ 290	1 month only in reporting period. Annual budget for FY21 is \$3,480
Library	All Library Staff	Training	\$ 20,000	Increased capacity through community member participating in self-serve training, of which 20% is dedicated to safety and resources that provide support for those experiencing homelessness or at risk of becoming homeless.
Library	Custodial	Restroom/Facility Cleaning	\$ 100,000	Required hourly cleaning/maintenance to maintain clean restrooms, increased furniture cleaning throughout the Library due to high use by individuals experiencing homelessness
Library	Equipment	Computer Replacement	\$ 53,120	communication, skills building, and recreation with the purchase of 49 new all-in-one computers. A large portion of use (wear and tear) on this equipment will be for those experiencing homelessness as the Library is often the only place people can go to communicate with family, apply for jobs, services, etc.
Library	Library Donations	Lost Revenue - Fear of misuse	\$100,000	Santa Barbara Public Library Foundation reports that potential major donors have declined to contribute to the Plaza Campaign for fear of misuse of the revitalized space by people experience homelessness, due to previous history and lack of alternative gathering spaces.
Library	Library Facilities	Misuse impact to facility and users	\$57,240	population. The Eastside Library also suffered a major flood due to an individual experiencing homelessness breaking into the patio and damaging the irrigation system.
Library	Library Facilities	Lost Revenue - Deterrent Costs	\$10,000	Community members have stated they will not rent spaces within the Central Library due to the extensive number of people experiencing
			\$ 972,127	
Total			\$4,064,095	