USING THE METER TO ISOLATE A LEAK

START HERE

1. Locate Meter
2. Open Lid
3. Identify Flow Indicator

IS THE FLOW INDICATOR MOVING?

NO

The water use was most likely a scheduled flow or high use event.

Review schedule of timed water use such as irrigation or water softeners. Did a power outage affect it? Reset schedule.

YES

IS THE FLOW INDICATOR MOVING?

NO

The leak is between the meter and the house. Could be in main line or in a lateral from the main to the irrigation. It is most likely underground.

Advise professional assistance to locate and repair - ASAP

YES

Shut off the main water where it enters the house.

The leak is in indoors:

Check toilets with dye tabs or food coloring, look for a stream of water from the discharge tubes of the water softener, hot water heater, and RO unit.

Turn off fixture until repaired.

Parallel = on
Perpendicular = off

For more information visit SantaBarbaraCA.gov/Leaks, or call (805) 564-5460.