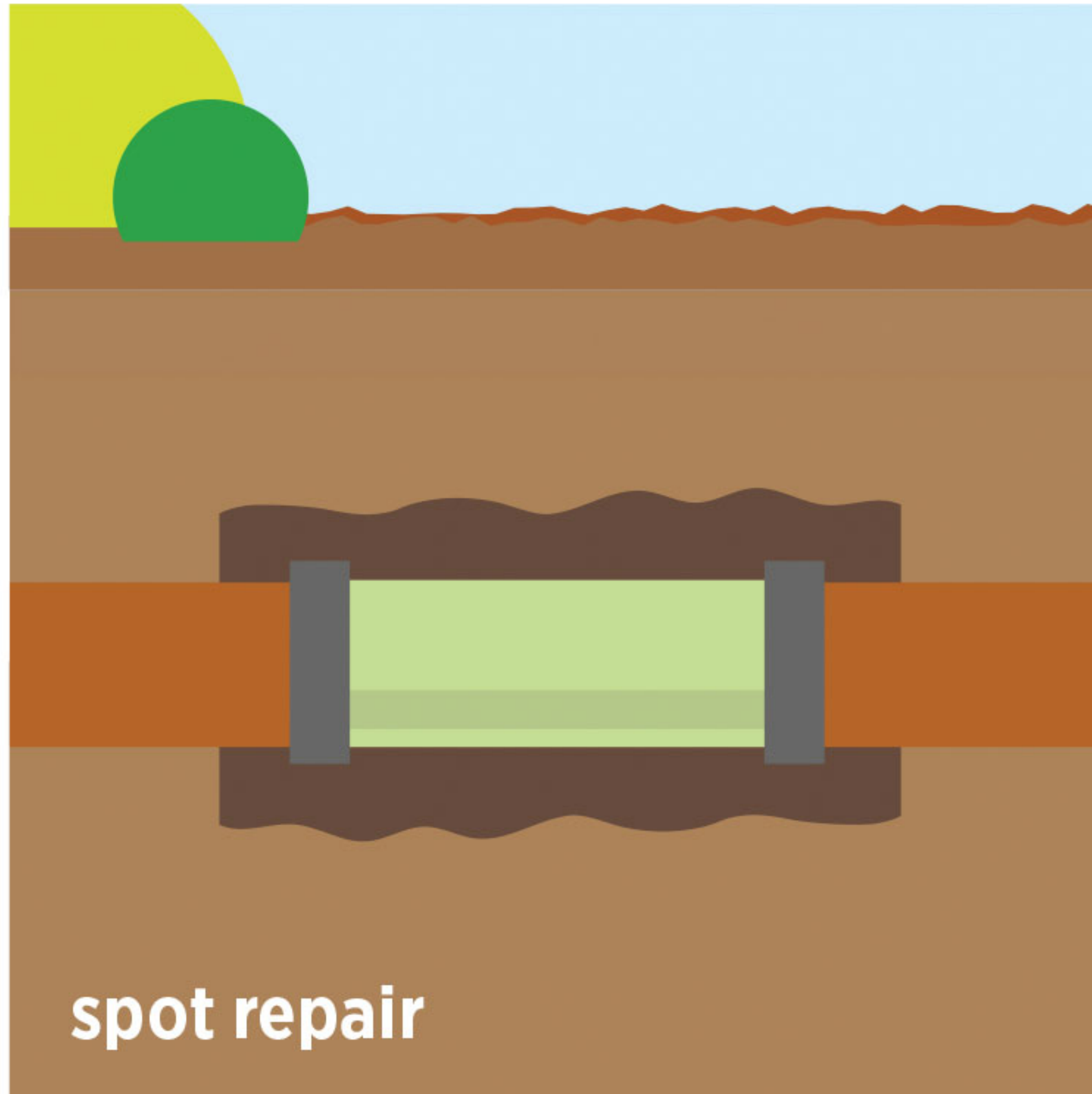


# What to consider when evaluating quotes and talking with your plumbing contractor...

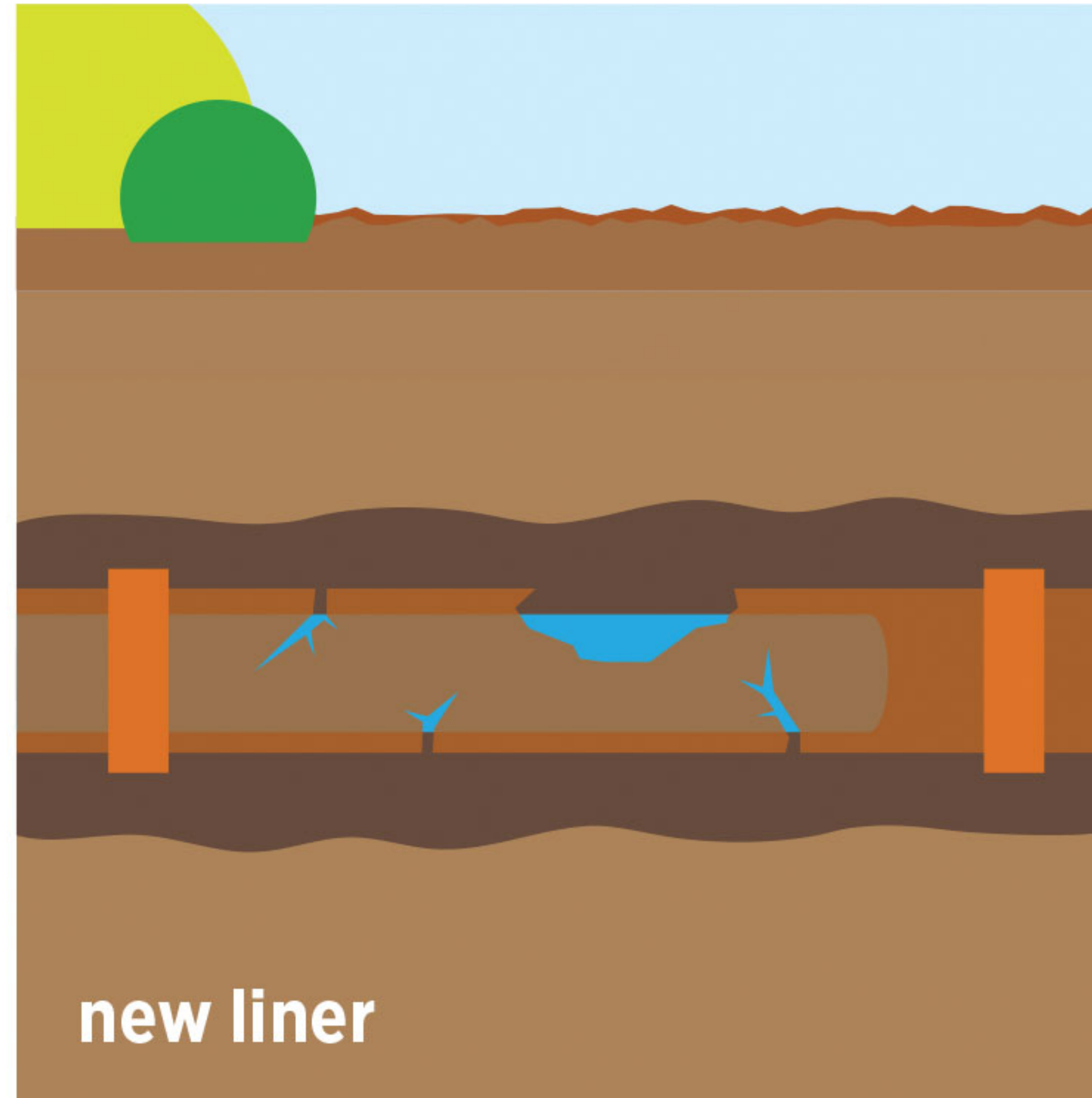
## Repair



**spot repair**

- Point repairs, or “Spot Repairs”, can work when the existing pipe is in good condition but there are only a few, distinct repair locations.
- If this is the option recommended by the City, your repair letter will identify the locations of repairs.

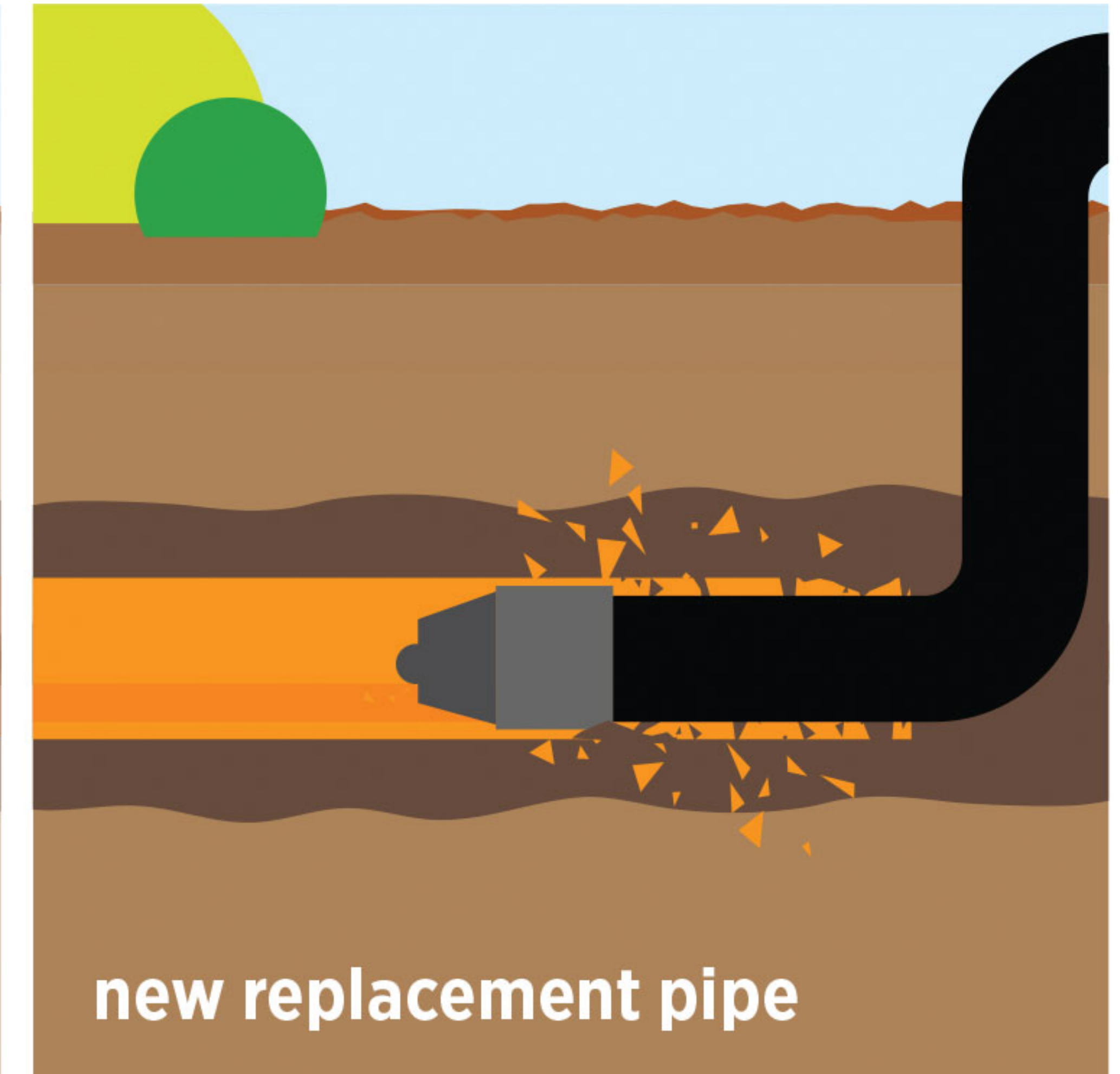
## Rehabilitate



**new liner**

- Pipe rehabilitation involves installing a liner to repair a portion of or the entire lateral. Access is typically through a small pit or cleanout.
- This method, typically called “Cured in Place Pipe Lining,” uses a seamless felt tube which is saturated with resin and then hardened or cured.
- This method may also require point repairs prior to inserting the liner or when the connection requires replacement.

## Replace



**new replacement pipe**

- Replacement involves removing and replacing the existing pipe.
- There are several methods available for pipe replacement; the City encourages you to determine the best option for you and your property, including trenching or “pipe bursting.”
- Your repair letter will state “rehabilitate” or “replace” lateral if there are several locations of defects that will need to be addressed.