



City Construction in My Neighborhood

The City's Engineering Division is in charge of project management for bridge construction and street rehabilitation projects.

For information on Major Projects visit:

SantaBarbaraCA.gov/Engr

Or Call Engineering (805) 564-5363



Sewer Lateral Inspection Program

The SLIP Program is a City-mandated sewer lateral maintenance program. If you received a notice to comply and have any questions, please call the:

**Sewer Lateral Maintenance Program
(805) 568-1032**



Public Works Permits

If you need to apply for permits related to public right-of-way, such as street parking for contractors' trucks or placing a dumpster on a street, or need information about water meters, storm drains, and sewer lines, please contact:

Public Works Counter (805) 564-5388
Located at 630 Garden Street
Open 8:30am - 4:30pm



Trash or Water Bill Inquiries

To change your trash, green waste or recycling service, or to discuss water bills and payments, please call: **Utility Billing 564-5343**



Water Main Breaks and Damaged Fire Hydrants

The City's Water Distribution Section handles water main breaks, sewer backups and sewer spills, as well as fire hydrant knock-downs.

Information on the Recycled Water System, including the Cross-Connection Program, is also available.

Water Distribution (805) 564-5413
(After 3:00pm & Weekends - Call (805) 963-4286)



Water Quality

Your drinking water is treated at the Cater Water Treatment Plant and consistently exceeds state and federal drinking water standards. You can find the City's annual Water Quality Report at SantaBarbaraCA.gov/WaterLab. For any specific questions about your drinking water, call:

Water Resources Laboratory (805) 568-1008



Water Conservation

The City's Water Conservation Program helps local residents use water wisely.

- Request a free water checkup to help save water or check for leaks.
- Receive information about rebates and programs for homes and businesses
- Report water waste or runoff from private property
- Search our website for water wise plants, irrigation how-to videos, and other tools at:

SantaBarbaraCA.gov/WaterWise

**Water Conservation Hotline
(805) 564-5460**

City of Santa Barbara

Public Works Department

Who To Call



Public Works Department
630 Garden Street
Santa Barbara, CA 93101

(805) 564-5377

SantaBarbaraCA.gov/PW



Graffiti Removal

You and your neighbors, or any organized group, can participate in the Adopt-A-Block

Program to clean up debris, trash, and graffiti. Public Works will supply:

- Garbage bags and orange safety vests
- Graffiti abatement supplies
- T-shirts identifying your group or sponsor

Adopt-A-Block Program (805) 564-5669

You can report any graffiti that you see around the City to:

Graffiti Hotline (805) 897-2513



Abandoned Furniture or Shopping Carts

If you see a mattress, tree limbs, furniture, appliance, shopping carts or other abandoned items on the public sidewalk or parkway, please call:

Illegal Dumping - Marborg (805) 963-1852

Abandoned Shopping Carts (888) 992-4778

Free Pickup of Large Household Items and Green Waste



Each single-family residential trash customer may have two free curbside pickups of household items and green waste each calendar year. Contact Marborg to schedule or inquire about the pickup service and schedule:

Marborg (805) 963-1852
Toll free (800) 798-1852



Recycling

For Recycling questions, please call **(805) 564-5631**



Traffic Information

Traffic Engineering staff is in charge of managing and enhancing the City's transportation network. Their services include:

- Traffic signal timing-related issues
- Traffic control requests
- Vegetation obstructions

Traffic Engineering (805) 560-7518
Street Lights Hotline: (805) 564-5616



Streets Operations and Infrastructure

For any emergency or non-emergency issues related to traffic signals, traffic signs, sidewalks, potholes, storm drains, graffiti, or street sweeping, call:

Streets (805) 564-5454



Request New Streetlights Report Broken Streetlights

The Facilities & Energy Management Division is in charge of maintaining certain City street lights and processing requests for new ones.

Street Light Service (805) 564-5416

This division also maintains facilities, such as the neighborhood centers, libraries, and City Hall; performs certain construction projects; and is in charge of the City's energy efficiency management program.



Downtown Parking

Downtown Parking staff provides a variety of services including:

- Downtown parking, bicycle and commuter parking lots
- Resident permit parking & Holiday parking

Downtown Parking Program (805) 564-5656

Transportation Planning

Provides information about the following:

- Sustainable Transportation
- Bicycle traffic
- Neighborhood Traffic Planning



Transportation Planning (805) 564-5385



Metropolitan Transit District (MTD)

For questions about the shuttle and bus schedules, please call: **MTD (805) 963-3366**

Hours & Mailing Address

City Administrator:

Rebecca Bjork

Public Works Director: Cliff Maurer

Mailing Address

City of Santa Barbara
Public Works Department
P.O. Box 1990

Santa Barbara, CA 93102-1990

Public Works Hours

Administration: 7:30 am - 5:00pm

Permit Counter: 8:30 am - 4:30pm

Street & Water: 6:30 am - 3:30pm

Closed alternate Fridays