



# Training Bulletin

SANTA BARBARA POLICE DEPARTMENT



LORI LUHNOW, Chief of Police

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## SNAP program

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### What is SNAP (Student Neighborhood Assistance Program)?

A civilian position for college students.

#### Purpose:

Abating existing noise violations and to prevent the recurrence of future violations through education.

#### Functions:

1. Be the first responders to the noise complaints, which will free patrol officers to respond to more pressing calls for service.
2. Explain and educate all residents about the City's noise ordinance and consequences of future noise complaints, with an emphasis on maintaining positive public relations for the Police Department.
3. Issue verbal noise warnings
4. Issue parking citations in residential parking districts

#### SNAP Responsibilities:

SNAP Officers give noise warnings. They do not issue citations. If SNAP Officers need assistance or need a citation issued they request a Patrol Officer.

#### Police Officer Responsibilities:

1. Assist SNAP Officers with non-compliant violators.
2. Issue a citation if necessary.
3. Can write citations when SNAP is not working

#### Noise Ordinances:

2 Municipal Codes for noise violations

- **9.16.020** – A noise disturbance can be clearly audible from 50ft beyond the noise source
- **9.16.030** – Between the hours of 10:00pm and 7:00am a noise disturbance created by any of the following sources that? can be clearly audible across a residential or commercial property line:
  - ✓ Radios
  - ✓ T.V.s
  - ✓ Musical instruments and similar devices
  - ✓ Loudspeakers and amplified sound
  - ✓ Animals and Birds

#### When SNAP is not working:

When you respond to a noise complaint and SNAP is not there, please document the warning with an FI so that it can be tracked for the SNAP, 9 month no warning list.

### **SNAP Database:**

- SNAP warnings are placed on a 9 month no warning list; which are tracked by the address of the location, not by the person who resides at that location.
- Citation process:
  1. Warning Letter (from SNAP)
    - Placed on 9 month no warning list
  2. 1<sup>st</sup> Citation: responsible party pays \$350; landlord issued warning
  3. 2<sup>nd</sup> Citation: responsible party pays \$750; landlord pays \$350
  4. 3<sup>rd</sup> Citation+: responsible party pays \$1,000; landlord pays \$750

### **Additional actions and/or factors to consider:**

- Contact Dispatch and confirm if any prior warnings were given that evening or within the past 9 months.
- Include case numbers of prior calls for service for noise complaints at the same address.
- Attitude and demeanor of responsible party.

### **Appeal process:**

- Cited citizens can appeal their Administrative Citation.
- Police Officers are not present at the hearings.
- Strategic Operation Sgt. and SNAP Coordinator represent the PD at the hearings.
- Since Police Officers are not present at the hearings, it is important to write a detailed narrative. A few extra sentences describing the attitude and demeanor of the responsible party is extremely helpful for citation hearings.