

# Fire Station Tour Guidelines

## Tour Availability

- Fire stations are open daily for scheduled tours during:
  - 9:00 a.m. – 11:00 a.m.
  - 1:00 p.m. – 5:00 p.m.
- Tours typically last 30 minutes to 1 hour.
- All visits must be prearranged and approved.
- Tours are always subject to fire crew availability.

## Scheduling a Tour

- Please allow at least 3 weeks for processing your request.
- To schedule, contact:
  - [Submit a request form online](#)
  - Lilitiana Encinas, Public Outreach Coordinator
    - Email: [liencinas@santabarbaraca.gov](mailto:liencinas@santabarbaraca.gov) or Phone: 805-564-5778
- If you need help determining your closest fire station, call 805-965-5254.

## Group Requirements

- Maximum group size: 25 people (adults + children).
- Required supervision: 1 adult for every 5 children.
- One station tour per group per year.
- Birthday parties: Firefighters do not attend or host birthday parties.

## What to Expect

- Visitors can meet firefighters and see the equipment used to protect the community.
- Tours may end early or be canceled if crews respond to emergencies.

## Important Disclaimer

- Fire crews remain in service during tours.
- If crews are dispatched:
  - The station may be closed when you arrive, or
  - The tour may end suddenly.
- If a crew is unavailable at your scheduled time, please contact us to reschedule.