



How to Set a High Use Alert in WaterSmart

High use notification thresholds are specific to each property/water account. Below are the recommended steps to set an appropriate high use notification threshold in gallons per day. If you have an automatic irrigation system (sprinklers, drip, etc.) it is important to set the threshold higher than your typical watering day, otherwise you will be notified every time you water.

How to Choose the Right Daily Threshold (Gallons) for Your Property

1. First, let's determine the total gallons of your typical watering day.
2. Click on the "Track" tab at the top of the WaterSmart portal.



City of Santa Barbara WaterSmart Portal

Home

Billing

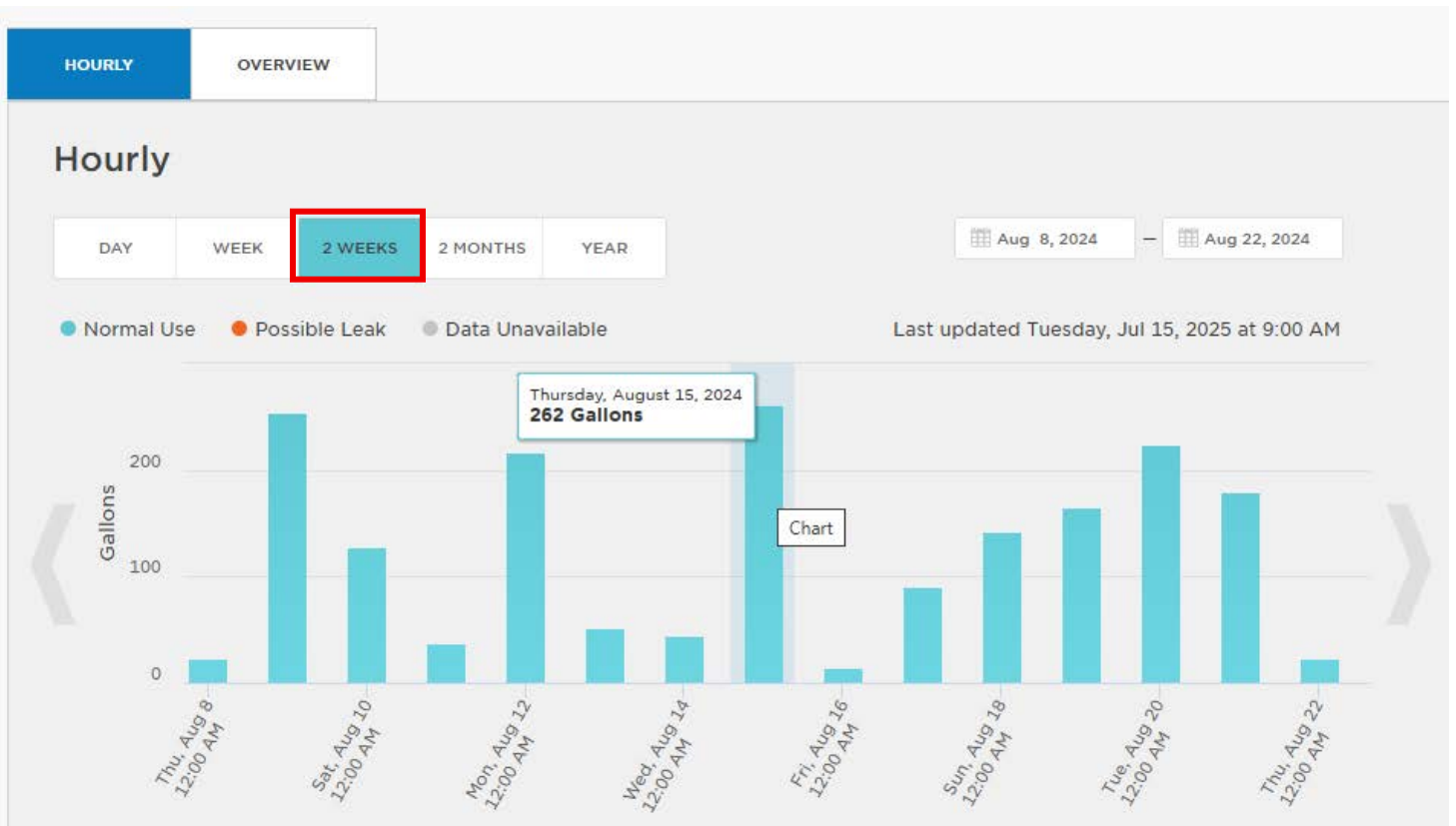
Track

Take Action

Services & Forms

Settings

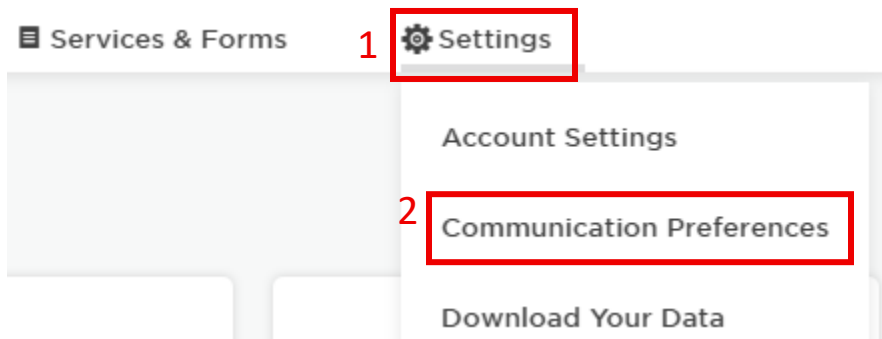
3. Choose "2 Weeks" to see your daily water use for the past two weeks.



4. If you are looking at your water use when your irrigation system is *not* turned on (i.e. in winter), look back at the previous summer water use to find your highest day. You can click around to explore the daily gallons based on the month, year, etc. using the arrows to the sides of the graph and the tabs above.
5. In this example, the highest day of water use was **262 gallons**. Note that this is August water use.
6. Write down the number of your typical high water use day (262 gallons in this case) and proceed to the steps below.

How to Set Your Notifications

7. Click on the “Settings” tab at the top of the WaterSmart portal and select “Communication Preferences”



8. Scroll down to the “High Use Notifications” section and check the box

A screenshot of the "High Use Notifications" section in the WaterSmart portal. On the left, there is a checked checkbox followed by the text "High Use Notifications". Below this, it says "For Account #123456-123456 you will be notified when use from your property exceeds your Daily Threshold setting." On the right, there is a section titled "Daily Threshold (Gallons)" with an empty input field. Below the input field, there are three options: "Email" (checked), "Text Message" (unchecked), and "Voice Message" (unchecked).

9. Now it is time to set the daily threshold based on your highest watering day. If, in our example, the highest watering day is 262 gallons, we recommend a buffer of about 50-100 gallons in addition to the highest watering day gallons to accommodate other minor changes in water use. In this example, the daily threshold is set for 350 gallons.

☒ **High Use Notifications**

For **Account #123456-123456** you will be notified when use from your property exceeds your Daily Threshold setting.

Daily Threshold (Gallons)

350

Example

☒ Email

☐ Text Message

☐ Voice Message

10. Next, select your preferred communication method(s): email, text message, or recorded voice message.

11. That's it!

Please reach out to our Water Conservation team if you would like assistance with selecting an appropriate daily threshold or creating your notifications, we are happy to help. Call (805) 564-5460 or email AMI@SantaBarbaraCA.gov.