

Water Main Breaks and Fire Hydrant Leaks

To report water main breaks, sewer backups, sewer spills, fire hydrant leaks, or other water emergencies, contact Water & Wastewater Dispatch:

(805) 564-5413

Utility Bill Inquiries

- Sign up for service, pay bill, apply for billing adjustment:

Utility Billing (805) 564-5343

- High water bill or leak alert:

Water Conservation (805) 564-5460

- Changes to trash, green waste, or recycling service:

MarBorg (805) 963-1852

Sewer Lateral Inspection Program (SLIP)

SLIP staff is available to assist property owners with SLIP cases and provide information on private lateral maintenance and repairs:

SantaBarbaraCA.gov/SLIP

SLIP@SantaBarbaraCA.gov

(805) 568-1032

Drinking Water Quality

Your drinking water consistently meets and exceeds state and federal drinking water standards. Find the City's Annual Water Quality Report at:

SantaBarbaraCA.gov/WaterQuality

WaterLab@SantaBarbaraCA.gov

(805) 568-1008



City of
SANTA BARBARA

SB CONNECT



Download the App



SantaBarbaraCA.gov/SBconnect

Report issues in your community through the SB Connect app. Non-emergency requests include graffiti abatement, pothole repair, sidewalk repair, and more.



CITY OF SANTA BARBARA

**PUBLIC WORKS
DEPARTMENT**



**630 Garden Street
Santa Barbara, CA 93101**

(805) 564-5377

SantaBarbaraCA.gov/PW

Contact Information

City of Santa Barbara

Public Works Department

P.O. Box 1990

Santa Barbara, CA 93102-1990

PWInfo@SantaBarbaraCA.gov



Streets Operations and Infrastructure

Emergency or non-emergency issues related to:

- Traffic signals and traffic signs
- Sidewalks
- Potholes
- Storm drains
- Graffiti
- Street sweeping

(805) 564-5454

Downtown Parking

- Bike spots and commuter parking lots.
- Zoned curbs (ADA blue, red, yellow, green, and white).
- Parking permits for residents, special events, and trailers, mobile homes, and trucks.

(805) 564-5656

Transportation Planning

- Reviews public and private development projects related to transportation issues like on/off-site circulation for all modes of transportation, vehicle and bicycle parking design, parking demand, traffic analysis, and public improvements.
- Request bike and pedestrian infrastructure. Bike lanes, separated bike lanes, multiuse paths, bike parking, and Bicycle Stations (public bikeshare).

(805) 564-5385

- For bus transit schedules, contact Metropolitan Transit District:

MTD (805) 963-3366

City Construction in My Neighborhood

Explore the Major Projects Map for current City projects including bridge construction, street rehabilitation, water main replacement, and more:

SantaBarbaraCA.gov/CityProjects

(805) 564-5363

Public Works Permit Counter

- Utility information in the public right-of-way (water, sewer, storm drain).
- Public Works permits for construction & temporary traffic control.
- On-street parking permits (Moving trucks, contractor trucks, on-street dumpster/roll off bin).
- Work orders for water and sewer connections, meter permits, and service lateral permits.

**Located at 630 Garden Street
open for walk-in services**

Mondays, Tuesdays, and Thursdays:

8:30 a.m. - 12:00 p.m.

Wednesdays: 8:30 a.m. - 5:00 p.m.

Fridays: Closed

(805) 564-5388

PWCounter@SantaBarbaraCA.gov

Online Applications:

Landuse.SantaBarbaraCA.gov

Adopt-A-Block Program

Call for:

- Garbage bags
- Cleanup supplies
- Graffiti abatement supplies

(805) 564-5631

Graffiti Reporting Hotline:

(805) 897-2513

Abandoned Furniture or Shopping Carts

Abandoned items on public sidewalks or parkways, including:

- Mattresses
- Tree limbs
- Furniture
- Appliances
- Illegal Dumping - MarBorg:

(805) 963-1852

Abandoned Shopping Carts:

(805) 564-5558

Free pickup of large household items and appliances:

MarBorg (805) 963-1852

Request New Streetlights or Report Broken Streetlights:

(805) 564-5416

Traffic Information

- Traffic signal timing-related issues
- Special event coordination
- Traffic control devices and missing sign issues
- Vegetation obstruction complaints

(805) 560-7518