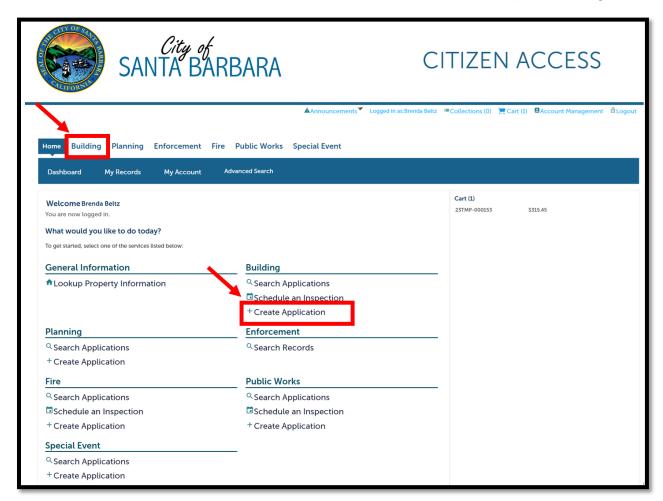
SUBMIT A NEW APPLICATION

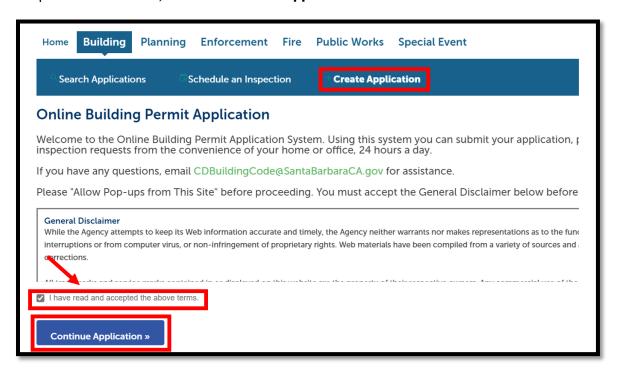
All permit applications must be submitted through ACA, and you must have a username and password before you apply. If you have not yet created a user account, see **Register for An Account**.

TIP: Use this procedure for NEW APPLICATIONS ONLY. Do not use this procedure if you are resubmitting plans to an existing application or applying for a different approval for the same project (e.g., the project requires both Design Review and Planning Commission review. Use the Resubmittal procedure for those applications.

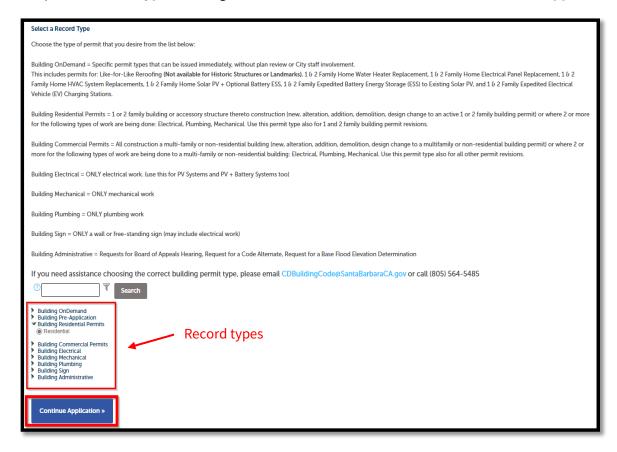
- 1. Open your internet browser and go to the Accela Citizen Access (ACA) Online Permit Portal: https://aca-prod.accela.com/santabarbara
- 2. You must login to your existing ACA user account to apply for permits. See **Login** for instructions.
- 3. From the **Home** page, select the **Permit Type** you'd like to apply for (Building, Planning, etc.) and click the **Create Application** options on the screen.
- 4. Note: The following instructions use a Building Permit (BLD) application as an example. There will be some variations in the screen views and data requested when applying for other types of permits and applications (PLN, FIR, PBW, etc.) Answer the questions in all fields to the best of your knowledge.



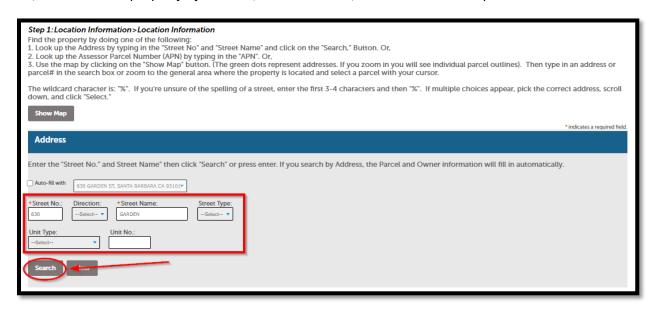
5. Read all the information provided in the **Disclaimer** and, if you agree, check the box next to "I have read and accept the above items", and click **Continue Application**.



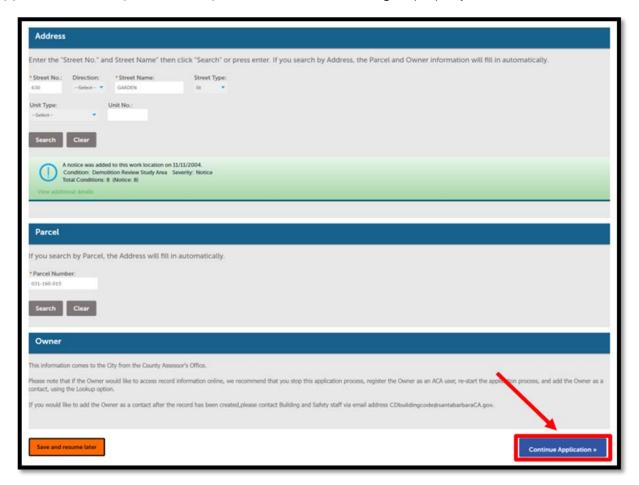
6. Select a specific **Record Type** (Building Permit) from the list. Once selected, click **Continue Application**.



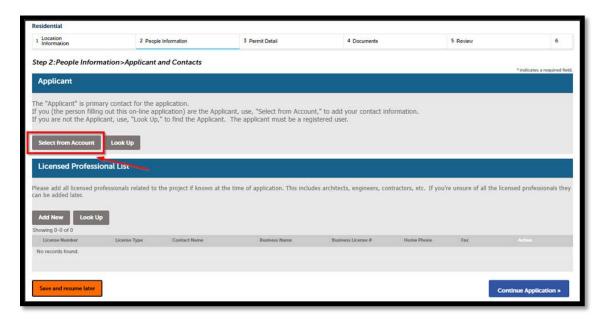
7. Next, **Search** for the property by Address, Parcel Number, or use the "Show Map" button.



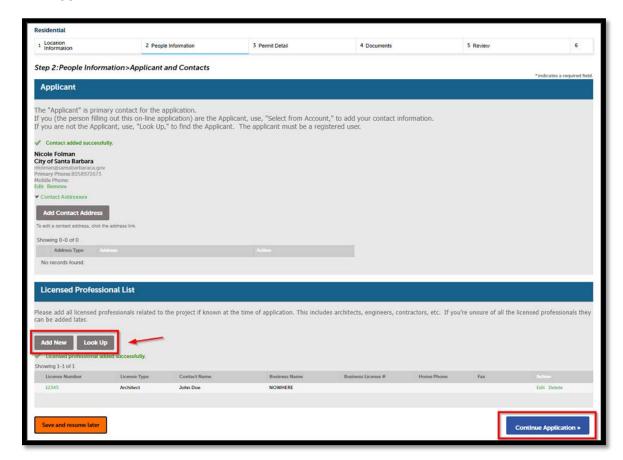
6. If the **Address** is found, the **Parcel Number** field will fill in automatically. If the Address is not found, then enter the Parcel Number and the address will fill in automatically. Once entered, click **Continue Application**. See **Helpful Search Tips** for assistance in searching for property information.



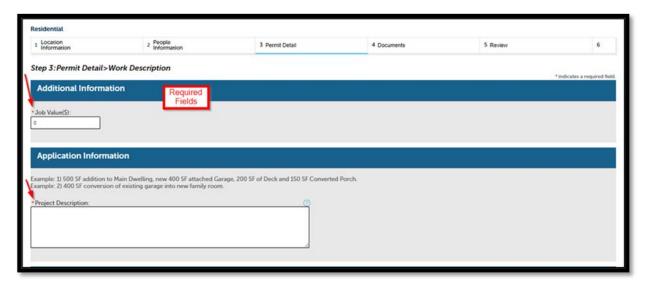
7. Add an **Applicant**, who will be the primary contact for the application. Click **Select from Account** to enable you to track and process this permit application. Follow the prompts to confirm your information.



8. If there are **Licensed Professionals** involved (e.g., Engineer, Architect, Contractor) then click **Look Up** to find them, or click **Add New** if they are not found in the Look Up. Once the information is entered, click **Continue Application.**

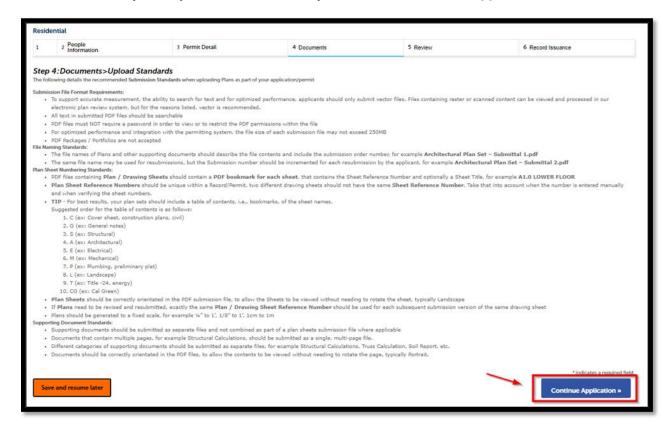


9. The **Permit/Application Detail** sections may differ depending on the record type (permit type) you chose to submit. Required fields are marked with a red asterisk *; you will not be able to submit the application without filling in the required fields. Once you have filled in the requested information, click **Continue Application**.

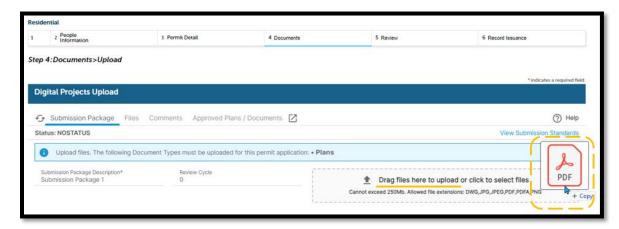


UPLOAD DOCUMENTS

 Please read through the Electronic Documents Standards carefully to ensure you are submitting documents correctly for City staff to review. Once you have, click Continue Application.

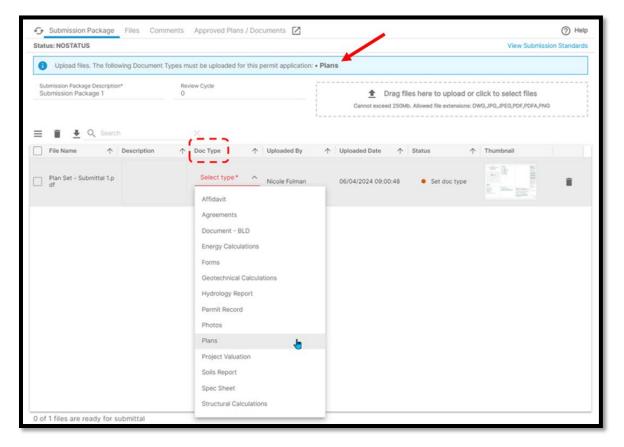


2. Adding Documents (2 options): Either drag and drop files into the box; or select files from your computer.

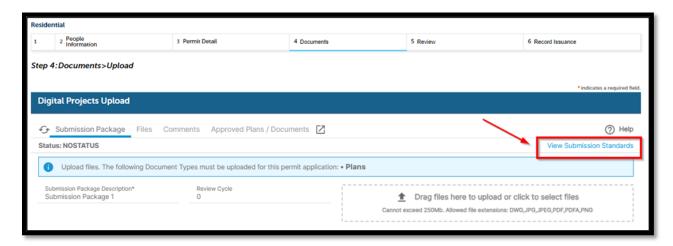


Tip: *Before beginning* the document upload process, name the documents on your computer using the required file naming standards, as you cannot change the name once you start the upload process.

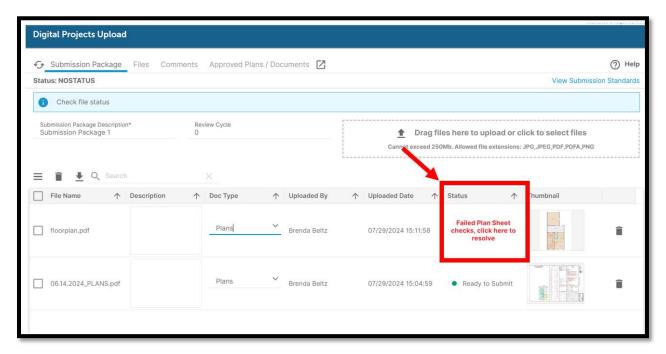
3. **Document Type.** A "Doc Type" is required for each document you upload. In this example, "Plans" are required to be submitted. Click the drop down and choose the **Document Type** from the list.



4. **Upload Difficulty?** To see the Electronic Document Standards again, click on the **View Submission Standards** option.

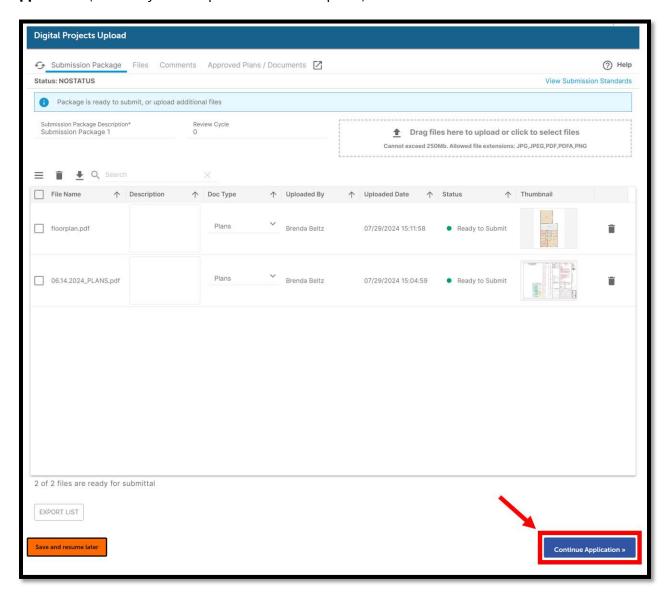


5. **Document Status.** The "Status" will change to "Ready to Submit" once the system scans for viruses, ensures the file is not corrupted or password protected, and the sheet references are populated. It may take a few moments to update. If you receive an error message, click for further instructions.

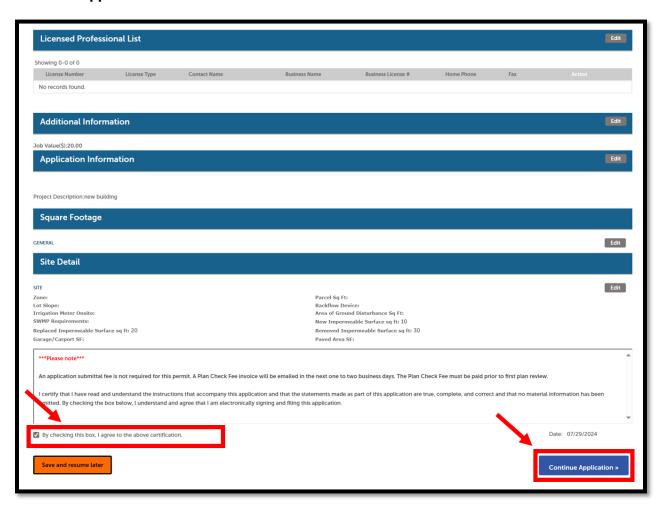


6. **Sheet References.** If there is an issue with plan sheet page references, you will see a message and be able to resolve the issue from the upload screen. This is only required for documents classified as "Plans". The system will prompt you to add the Sheet Number and Sheet Title for each page when it is missing. For example, *Sheet Number: A1.0 Sheet Title: First Floor*. Where possible, the system will use the PDF Bookmarks to populate Plan Sheet references. See **Bookmark Plans** section in this Guide for more information.

7. **Ready to Submit?** Once the document Status for each document is "Ready to Submit", click **Continue Application** (there may be multiple documents to upload).



8. **Final Review Before Submittal.** Review the information that you've entered and edit anything if needed by clicking **Edit** in the corresponding section. If you're ready to submit, check the box to agree and click **Continue Application**.



a. **Confirmation.** If you have successfully submitted your application, you will be greeted with the following page confirming your submission. If you are applying for an OnDemand permit, you will be prompted to pay any required fees before you complete your submittal. An automatic email will be sent to the Applicant for each successfully uploaded document.

