



City Construction in My Neighborhood

The City's Engineering Division is in charge of project management for bridge construction and street rehabilitation projects. For information on Major Projects visit:

SantaBarbaraCA.gov/Engr

Or Call Engineering (805) 564-5363

Sewer Lateral Inspection Program (SLIP)



SLIP staff is available to assist property owners with SLIP cases and provide information on private lateral maintenance and repairs.

SantaBarbaraCA.gov/SLIP

SLIP@SantaBarbaraCA.gov
(805) 568-1032

Public Works Permits



The Public Works Permit Counter offers answers to many common questions, including:

- Utility information in the Public Right-of-Way (water, sewer, storm drain);
- Public Works Permits for Construction & Temporary Traffic Control;
- On Street Parking permits (contractor trucks, placing a dumpster on street);
- Water connection W.O.'s & meter permits, Sewer connection W.O.'s & service lateral permits;
- General Right-of-Way questions or other PW permitting help.

Public Works Counter: (805) 564-5388

Online Applications:

<https://permits.santabarbaraca.gov/Home>

Located at 630 Garden Street

Open 8:30am-12pm Mon.-Thurs.



Trash or Water Bill Inquiries

For billing or payments call: **Utility Billing (805) 564-5343**

For any changes to trash, green waste, or recycling call: **MarBorg (805) 963-1852**



Water Main Breaks and Damaged Fire Hydrants

The City's Water Distribution Section handles water main breaks, sewer backups and sewer spills, as well as fire hydrant knock-downs. Information on the Recycled Water System, including the Cross-Connection Program, is also available.

Water Distribution (805) 564-5413



Water Quality

Your drinking water consistently meets and exceeds state and federal drinking water standards. You can find the City's annual Water Quality Report at

SantaBarbaraCA.gov/WaterQuality. For any specific questions about your drinking water, contact:

Water Resources Laboratory (805) 568-1008

WaterLab@SantaBarbaraCA.gov



Water Conservation

The City's Water Conservation Program helps local residents use water wisely.

- Request a free water checkup to help save water or check for leaks.
- Receive information about rebates and programs for homes and businesses
- Report water waste or runoff from private property
- Search our website for water wise plants, irrigation how-to videos, and other tools at:

SantaBarbaraCA.gov/WaterWise

Water Conservation (805) 564-5460

City of Santa Barbara

Public Works Department

Who To Call



Public Works Department
630 Garden Street
Santa Barbara, CA 93101

(805) 564-5377

SantaBarbaraCA.gov/PW



Trash & Recycling

For questions related to waste management, call **(805) 564-5631**



Graffiti Removal

You and your neighbors, or any organized group, can participate in the Adopt-A-Block Program to clean up debris, trash, and graffiti. Sustainability & Resilience will supply:

- Garbage bags and cleanup supplies
- Graffiti abatement supplies

Adopt-A-Block Program (805) 564-5631

You can report any graffiti that you see around the City to: **Graffiti Hotline (805) 897-2513**



Abandoned Furniture or Shopping Carts

If you see a mattress, tree limbs, furniture, appliance, shopping carts or other abandoned items on the public sidewalk or parkway, report via the City's app SB Connect or call:

Illegal Dumping - MarBorg (805) 963-1852
Abandoned Shopping Carts (805) 564-5558



Free Pickup of Large Household Items and Appliances

City of Santa Barbara residents with trash service receive four free curbside pickups of up to five bulky household items each year. Now available to apartment/multi-family residents, who no longer have to schedule through landlords. Contact MarBorg for details or to schedule:

MarBorg (805) 963-1852



Downtown Parking

Downtown Parking provides a variety of services including:

- City-wide street parking management
- Downtown parking, bicycle, and commuter parking lots
- Zoned curbs-blue (ADA), red, yellow, green and white
- Parking permits for residents, holidays/events.

Downtown Parking Program (805) 564-5656



Transportation Planning

Provides information about the following:

- Neighborhood Traffic Planning and design
- Active Transportation Programs

Transportation Planning (805) 564-5385

Metropolitan Transit District (MTD)



For questions about the shuttle and bus schedules, please call:

MTD (805) 963-3366



Traffic Information

Traffic Engineering staff is in charge of managing and enhancing the City's transportation network. Their services include:

- Traffic signal timing-related issues
- Traffic control requests
- Vegetation obstructions

Traffic Engineering (805) 560-7518



Request New Streetlights Report Broken Streetlights

Facilities Management, within the Operations Division, is

in charge of maintaining certain City streetlights and processing requests for new ones call:

Streetlight Hotline: (805) 564-5416

Operations is also responsible for the construction, maintenance and repair of City-maintained buildings and facilities, and Custodial Services.

Facilities Maintenance (805) 564-5415



Streets Operations and Infrastructure

For any emergency or non-emergency issues related to traffic signals, traffic signs, sidewalks, potholes, storm drains, graffiti, or street sweeping, call:

Streets (805) 564-5454

Hours & Mailing Address

City Administrator:

Kelly McAdoo

Public Works Director: Cliff Maurer

Mailing Address

City of Santa Barbara
Public Works Department

P.O. Box 1990

Santa Barbara, CA 93102-1990

Public Works Hours

Administration: 7:30 am - 5:00pm

Permit Counter: 8:30 am - 4:30pm

Street & Water: 6:30 am - 3:30pm

Closed alternate Fridays