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December 2023

SPORTS PROGRAMS FOR YOUTH AND ADULTS



Register now to keep the whole family active during holiday break and New Year's week.

The City Parks and Recreation Department offers programs for all ages looking to stay active this fall and winter season. For youth, options include pickleball, beach volleyball, and basketball camps offered during the holiday break from school, December 18-22. In the new year, pickleball and beach volleyball camps are offered again from January 2-5.

Adults can get ahead of the curve in December and January by developing their skills in the ever-popular sport of pickleball. Parks and Recreation will host a three-day pickleball clinic from December 8-10 for beginner, intermediate, and advanced players. In January, four-week clinics will be offered on Tuesdays, Wednesdays, or Thursdays. Choose a day that best fits your schedule!

Learn more and register at SBParksAndRec.org.

HOLIDAY STREET SWEEPING CANCELLATIONS

When a holiday is observed on a weekday, street sweeping (and parking enforcement related to street sweeping) in the City of Santa Barbara is cancelled. When sweeping is cancelled, there will be no shift in the schedule and no makeup days. Sweeping will resume on the regular schedule, so please follow the posted signs in your neighborhood to ensure you don't receive a ticket.



Street Sweeping Hotline: (805) 897-1903.

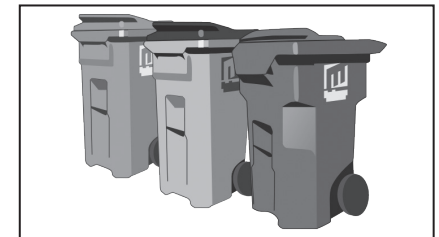
Street sweeping will be cancelled on the following holidays:

- Monday, December 25 – Christmas Day
- Monday, January 1 – New Year's Day

To learn more about the City's street sweeping program, please visit SantaBarbaraCA.gov/StreetSweeping.

MARBORG SERVICE DELAYS DURING THE HOLIDAYS

When a holiday is observed on a weekday, pickup of trash, recycling, and greenwaste in the City of Santa Barbara is delayed by one day. For example, if your regular scheduled service day is Monday, your service day will be Tuesday, and so on. City offices and MarBorg Industries will observe the following holidays this season, please see details below to ensure you put your bins out on the correct day.



A reminder e-mail will be sent to residential customers prior to each holiday.

- Monday, December 25 – Christmas Day (Monday pickup will take place Tuesday, and so on.)
- Monday, January 1 – New Year's Day (Monday pickup will take place Tuesday, and so on.)

To learn more or to sign up for notifications from MarBorg, visit MarBorg.com/Holiday-Schedule. For questions about your specific pickup schedule, please call MarBorg at (805) 963-1852.

SURVEY – WATER AFFORDABILITY AND CONSERVATION OPPORTUNITIES

At the heart of our vibrant community lies a fundamental concern that touches every aspect of our lives – the accessibility and affordability of clean, safe water. The Water Resources Division is partnering with the Alliance for Water Efficiency to conduct a study to better understand our challenges and opportunities related to water affordability. This effort will also explore how water conservation and efficiency, among other strategies, can help keep your water and sewer bills affordable.

You are the expert on your experiences, and we want to hear from you. We encourage you to share your thoughts, experiences, and concerns related to water affordability in our brief survey. By participating in the survey, you are contributing to a meaningful conversation and are helping to shape policies and initiatives that can ensure equitable access to affordable water for all. The survey is anonymous and will help identify opportunities to better meet the needs of our customers. We are grateful for your contribution to this shared effort.

Please take the short Water Affordability Community Survey, available online in English and Spanish. Use the QR code or visit the project website to learn more and access the survey: SantaBarbaraCA.gov/WaterAffordability.



Scan QR Code here to learn more and access the survey.

THERAPY DOGS VISIT SANTA BARBARA AIRPORT

Santa Barbara Airport is excited to announce a new customer experience program for the holidays in partnership with Therapy Dogs of Santa Barbara. Throughout November and December, passengers will be able to interact with trained therapy dogs as they're traveling through the SBA Terminal. Traveling can be stressful; but the presence of therapy dogs has been shown to reduce stress and anxiety, promote relaxation, and elevate moods.

Exact dates and times will vary, but passengers can recognize the volunteers and therapy dogs by their purple branded outfits. For more info, visit FlySBA.com/TherapyDogs.



The mission of Therapy Dogs of Santa Barbara is to empower people to live more fulfilling lives through the human-animal bond.

UTILITY BILL PAST DUE?

Service disconnections will begin in January 2024 for water and trash bills that are 60 days overdue. Assistance is available for those who qualify by registering for the Low-Income Household Water Assistance Program (LIHWAP).

Can't Pay Your Water Bill? Apply for LIHWAP!

The Low-Income Household Water Assistance Program (LIHWAP) is available to City of Santa Barbara customers in need of bill assistance. LIHWAP is a federally funded program offering a one-time benefit of up to \$15,000 per household for past-due or current bills. We encourage low-income households to apply for LIHWAP because water service disconnections have resumed.

How to Apply for Water/Sewer Bill Assistance

- Dial 2-1-1 to complete the LIHWAP screening form
- Call (800) 400-1572
- Download the "Water Assistance Application" at CommunitifySB.org/Enrollment-Application (use the "Dual Energy and Water application" English and Spanish)

If you have questions, please contact Utility Billing at UtilityBilling@SantaBarbaraCA.gov, or call (805) 564-5343.

CITY HOLIDAY CLOSURES

Most non-emergency City offices will be closed in observance of Christmas Day and New Year's Day from December 22, 2023, to January 1, 2024. Normal operations will resume on January 2, 2024.

This schedule does not affect Police, Fire, emergency services, Library, recreation programs, community centers, water and wastewater treatment plants or the Waterfront Department.

Water, sewer, and trash bill payments can be mailed, left in the night drop box at City Hall, or paid online at UtilitiesOnline.SantaBarbaraCA.gov.

For detailed closure information by department, please visit: SantaBarbaraCA.gov/HolidayClosures.



We're always there for you at SantaBarbaraCA.gov