



# Linking Accounts in WaterSmart

Customers who manage multiple properties or water meters can optimize their WaterSmart experience by linking their accounts and viewing a Combined Summary of water use data.

- There is no limit to the number of accounts that can be linked together in a group.
- Accounts can only belong to a single group.
- On the Combined Summary page the user can download consumption data for all the accounts in the linked group in a single file.

## How to Link Accounts

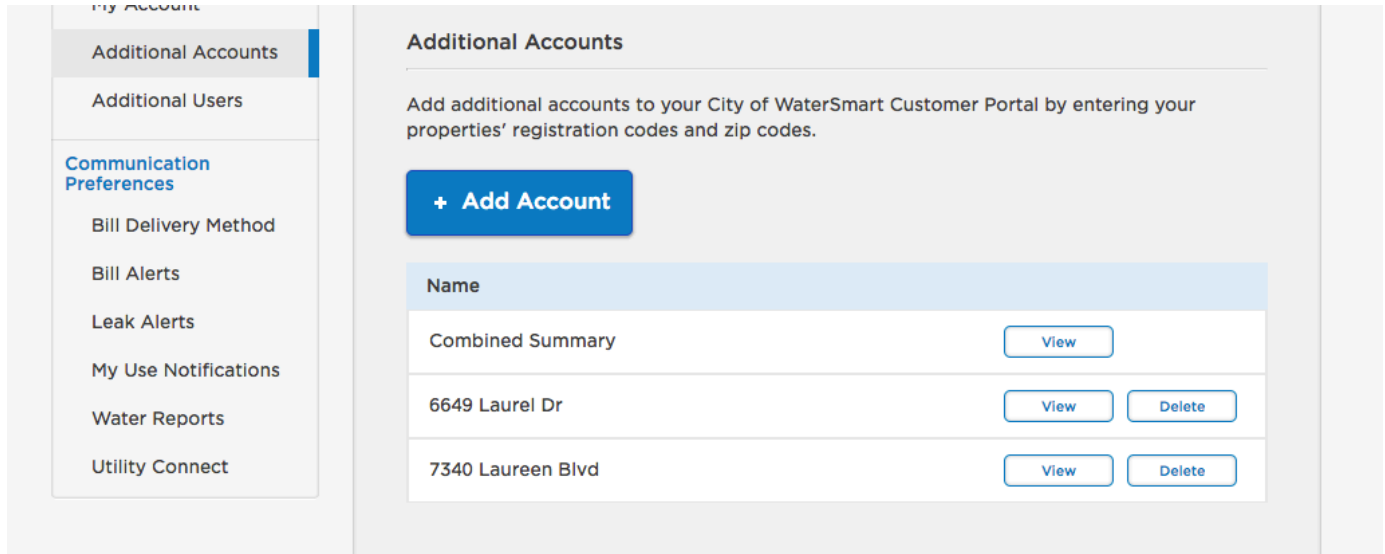
A customer can link one or more accounts together by registering the accounts using the same email address and password.

Alternatively, a customer can log in with a single registered account, click on the drop-down menu in the upper right-hand corner, click on "Add Account" and enter the account number and zip code of the account to be linked.

The screenshot displays the WaterSmart interface. At the top left is the City Water logo and "WaterSmart Program". On the right, a dropdown menu titled "Combined Account Summary" is open, showing "9 Accounts" and a list of three accounts: "225B Green Street -- Fire" (Account: 612408144801), "225B Green Street -- Irrigation" (Account: 815944413907), and "225B Green Street" (Account: 919111015601). Below the dropdown are "Add Account" and "Log Out" buttons. The main content area features a pie chart titled "Your Relative Use Over the Past Six Months" with three segments: "225B Green Street..." (black), "20 Oak Street..." (green), and "875 Lake Street..." (orange). A legend below the chart identifies the colors: black for Commercial, green for Irrigation-Only, and orange for Fire Sprinkler. To the right of the pie chart, text indicates "Water Use Over the past six months was by Commercial Irrigation-C... (919111015601) accounts. 9 of 9 accounts per day and consuming approximately 8,484 CCF."

A customer can link one or more accounts by clicking "Add Account".

The customer can view and manage their full list of accounts under Account Settings > Additional Accounts.



Please reach out to our Water Conservation team if you would like additional assistance to link multiple accounts by calling (805) 564-5460 or email [ami@santabarbaraca.gov](mailto:ami@santabarbaraca.gov).