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October 2023

VISION ZERO STATE STREET UNDERCROSSING PROJECT CONSTRUCTION BEGINS IN OCTOBER

The City is pleased to announce the commencement of the Vision Zero State Street Undercrossing Project that will be a major facelift to the State Street undercrossing of Highway 101, which will incorporate many safety upgrades in keeping with the City's commitment to the Vision Zero strategy. The Project connects the City's two most active transportation-oriented neighborhoods: Downtown and the Waterfront. The Project improves safety and appropriately rebalances space for vehicles, pedestrians, and cyclists through the undercrossing between Yanonali and Gutierrez Streets. Through a



Construction will occur between 7 a.m. to 5 p.m., Monday through Friday.

For further project details visit: SantaBarbaraCA.gov/StateStUndercrossing.



SB Connect is free and available now in the Apple App and Google Play stores.

DOWNLOAD THE CITY'S NEW APP 'SB CONNECT'

Have you downloaded 'SB Connect?' It's the City's new bilingual mobile application that makes it easy to report things that need repair or enforcement issues. You can submit service requests anonymously or create a free account to track progress and see how and why other members are engaging with the City.

For emergencies, always dial 911, but for less urgent issues, just point your phone, snap a picture or short video, write a description in English or Spanish, and click send. The application uses your smart phone's global positioning system to automatically provide the issue's location, simplifying the reporting process for both you and City staff. Just like the name of the app suggests, SB Connect helps you connect with the City to build a stronger community. You can visit SantaBarbaraCA.gov/SBConnect to download the app.

LIBRARY EXPANDS HOURS ON EVENINGS AND WEEKENDS



In preparation for the new schedule, all Library locations will close at noon on October 4 to facilitate staff training.

The Santa Barbara Public Library received additional funding for staffing from City Council during the FY24 budget process in order to restore open hours on evenings and weekends. SBPL will be implementing expanded hours beginning October 8, 2023 at Central and Eastside Libraries.

New hours of operation are:

Central Library

- Monday through Thursday 10 a.m. - 7 p.m.
- Friday and Saturday 10 a.m. - 5 p.m.
- Sunday 12 p.m. - 5 p.m.

Eastside Library

- 10 a.m. - 6 p.m. Monday through Thursday
- 10 a.m. - 5 p.m. Friday
- 10 a.m. - 2 p.m. Saturday

IMPORTANT UPDATE REGARDING DELINQUENT UTILITY ACCOUNTS

Effective July 1, 2023:

The City of Santa Barbara reinstated late fees each month on delinquent utility bill accounts (water/wastewater and trash) that are not paid on time.

Effective September 1, 2023:

The City of Santa Barbara began disconnections of utilities (water/wastewater and trash) on accounts that are 60 days past due and do not have a payment plan.

Options to Avoid Paying Late Fees or Service Disconnection:

- Pay your utility bill balance in full
- Set up a payment plan with Utility Billing
- Apply for the Low-Income Household Water Assistance Program (LIHWAP), which helps low-income customers pay past due and current bills.

To set up a payment plan, contact the Utility Billing Office at UtilityBilling@SantaBarbaraCA.gov, or call (805) 564-5345.

To apply for the Low-Income Household Water Assistance Program, dial 2-1-1 or call (800) 400-1572 or download the "Water Assistance Application" at CommunitifySB.org/enrollment-application.

Sign up for Autopay at SantaBarbaraCA.gov/utility-billing.



FIREWISE LANDSCAPING 101 – LUNCH & LEARN WEBINAR

Join us on Wednesday, October 11 from 12 - 1 p.m. for a free webinar on firewise landscaping principles. UCSB researchers and Santa Barbara Botanic Garden staff will share best management practices to create and maintain gardens in high fire risk zones. Learn how these gardens can both save water and provide habitat for native species. Researchers will also share emerging research results on plant flammability. Visit SantaBarbaraCA.gov/GardenClasses to register in advance or view recordings of past webinars.

FREE BULKY ITEM PICKUP PROGRAM EXPANDED OCTOBER 1

The Sustainability & Resilience Department's Trash & Recycling Division is pleased to announce changes to the Free Bulky Item Pickup Program. Previously residents could schedule two free pickups a year with MarBorg, the City's waste hauler, and apartment residents relied on their landlord to schedule a pickup. As of October 1, residents are able to schedule four pickups a year (limit of five items, boxes, or bags per pickup) and the program has also expanded to include renters, so each household in the City can schedule their own pickups.



DO NOT just drag it out to the curb and leave it there!

Residents can begin calling MarBorg now at (805) 963-1852 to schedule one or more of your four annual pickups. Learn more at SantaBarbaraCA.gov/Trash.

CAN WE REACH YOU IN CASE OF UNUSUAL ACTIVITY IN YOUR WATER ACCOUNT?



When we notice an unusual increase in your water use, we will attempt to contact you to alert you of a possible leak on your property. To ensure we can reach you in a timely manner, please update the phone number and email address on your account by calling Utility Billing at (805) 564-5343 and selecting option one.

Please update your contact information so we can reach you.

DELTA AIRLINES RETURNS TO SBA

The Airport is proud to announce the return of Delta Air Lines. Starting June 7, 2024, Delta will provide daily nonstop services to Atlanta (ATL) once a day and Salt Lake City (SLC) twice a day. An A220-300 plane will serve these routes, with a capacity of 130 passengers. Advance booking is now available through Delta's website.



Daily services to Atlanta & Salt Lake City to start June 7, 2024.