

ACT
On Homelessness
Regional Action Plans
Oct - Dec 2021
Progress Report

Total Encampment Reports (Q4) **381**

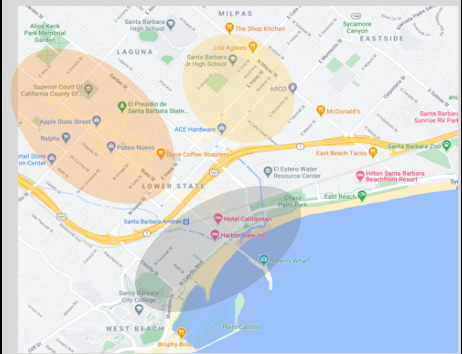
Total # of Cleanups **32**

RAP Partners Engaged in Advocating for:

Community Support for 2022 PIT Count
Addition of 3rd Neighborhood Navigation Center Site (Eastside)









RAP Meetings

Monthly schedule:
RAP All-Call - 3rd Wed @ 3pm
State St/Waterfront - 1st Wed @ 3pm
Eastside - 2nd & 4th Fri @ 10am
Upper State - Monthly Site Visits



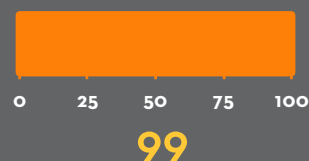
Primary Case Management Partner: City Net

Q1 Q2 Q3 Q4

Eastside	# Encampment Reports (Q4) 14	Street Exits Q1-Q4 2021 	# Housed	4	1	5	0
	# Experiencing Homelessness 70 		# Referred to Bridge Housing	2	0	0	0
			# Referred to Temporary Shelter	1	1	4	0
			# Relocations (Diversions)	0	0	2	0
State	# Encampment Reports (Q4) 70 	Street Exits Q1-Q4 2021 	# Housed	2	0	2	0
	# Experiencing Homelessness 150 		# Referred to Bridge Housing	1	3	0	0
			# Referred to Temporary Shelter	2	1	10	0
			# Relocations (Diversions)	2	4	2	0
Waterfront	# Encampment Reports (Q4) 127 	Street Exits Q1-Q4 2021 	# Housed	7	1	0	0
	# Experiencing Homelessness 120 		# Referred to Bridge Housing	0	0	0	0
			# Referred to Temporary Shelter	0	0	7	2
			# Relocations (Diversions)	0	0	1	0

Citywide Street Exits - Q1-Q4 2021

Goal: 100 in 2021



Note:

Q4 2021 data represents street exits from Neighborhood Navigation Center sites corresponding to each RAP region. Eastside (SB Rescue Mission NNC), State Street (Alameda Park NNC), Waterfront (Carrillo-Castillo Commuter Lot)

Sources: 1. City of SB, Q1-Q4 Encampment Reports Data, 2. City Net Census (September 2020), 3. City Net Q1-Q4 Street Exits data

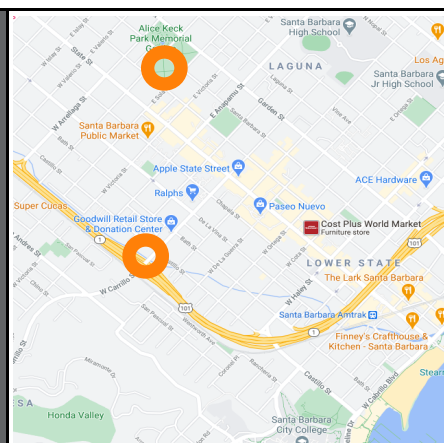
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Sites

Alameda Park (1400 Santa Barbara St)
Carrillo Castillo Commuter Lot
(Intersection of Carrillo & Castillo)




Partners

SB ACT	Reality SB
Adam's Angels	SB Rescue Mission
CARE 4 Paws	SB Response Network
Christ Presbyterian Church	Showers of Blessing
City Net	Trinity Episcopal Church
County Dept. of Behavioral Wellness	Trinity Evangelical Lutheran Church
Doctors Without Walls	United Way Home For Good
Laguna Blanca School	Westmont College
Montecito Covenant Church	Willbridge
Ocean Hills Covenant Church	YMCA Youth & Family Services



Data from 2 NNC Sites

Services Provided
Quarterly Totals

	Meals Shared	2108
	Medical Encounters	187
	Showers Facilitated	1301




Volunteers/Personnel Engaged
Weekly Median

Meal-Sharing	2
Case Management	3
Medical/Healthcare	7
Showers	2
Animal Care	4
Compassionate Care	2
Clothing Share	6
Other	3



Individuals Served
Quarterly Totals

	Individuals Served*	1424
	Case Management Clients Served*	22
	Animals Served*	153

* may include duplicates



Working Groups

1. **Housing Retention**
2. Homelessness Prevention
3. Housing & Shelter
4. Lived Experience

Common Agenda Goal #1

Strengthen the capacity of organizations that provide permanent housing placement services to increase the rate of housing retention by 5%

NOTE: Quantitative Common Agenda goal progress reported in Annual Report

Strategy	Activities - Q3 2021	Activities - Q4 2021
Coordinate with HACSB to analyze data regarding evictions and identify best practices	Identification of several opportunities to create a stronger pathway for residents transitioning from homelessness to a permanent housing unit including: (1) using a more robust housing placement tool ; (2) providing adequate, intensive supportive services and advocating for a smaller client to case manager ratio ; (3) helping to build a sense of home and a sense of community for residents ; (4) pre-identifying an exit strategy if a housing placement isn't the right fit ; (5) designating an advocate that supports the resident outside of case management and the property manager	Hosted conversation about anecdotal retention support offered through HACSB properties
Increase engagement and communication for current supportive service partners		Hosted joint City-County Housing retention meeting, interviewed key PSH partners about retention supports in place
Create a "Good Neighbor Handbook" that will be utilized to support residents being placed into permanent housing	Finalized Good Neighbor Handbook and coordinating with the County to identify the best way to distribute it to housing and service provider partners and ensure its consistency of use and practice	Distributed Good Neighbor Handbook to Good Samaritan Shelter for utilization in their Permanent Supportive Housing program.
Identify financial resources and key partner agencies to plan, advocate for, and build capacity for bridge or transitional housing	Coordinated with the City of Santa Barbara and City Net in planning for and implementing a Pilot Program to clear encampments in fire prone areas ; City Council approved initial investment of \$1.6 million for 120 days to provide bridge housing to individuals moved from encampments; started on July 5 with 58 total individuals served to date by City Net; City Council to consider extension of pilot program in October Continued to work with Dignity Moves to support their fundraising effort with \$250,000 remaining of a \$600,000 goal; project milestone achieved with modular units being ordered; facilitating coordination with City of Santa Barbara to assist with implementation and collaborating with Good Samaritan Shelter to advocate for prioritizing referrals from the City of Santa Barbara	

Working Groups

1. Housing Retention
- 2. Homelessness Prevention**
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Common Agenda Goal #2

Create a culture of diversion and prevention among collaborative partners to reduce the percentage of individuals, youth and families entering homelessness from a housed situation by 10%

NOTE: Quantitative Common Agenda goal progress reported in Annual Report

Strategy	Activities - Q3 2021	Activities - Q4 2021
Identify the agencies currently practicing diversion and identify how best to capture and share quantitative and qualitative data	Engaging with Coordinated Entry System (CES) partners and County of Santa Barbara to understand better how to facilitate referrals for veterans, vehicular homeless, and other individuals newly experiencing homelessness	
Facilitate regular trainings and workshops for traditional and non-traditional homeless care and shelter providers that can prioritize diversion or rapid resolution	<p>Marketing of Santa Barbara County Emergency Rental & Utility Assistance Grant Program to Residents; Receiving Regular Updates from County of Santa Barbara and United Way of Santa Barbara County Regarding Grant Program Applications, Recipients, and Program Outputs.</p> <p>Hosted Legal aid Foundation presentation "How to Prepare for the End of California's COVID Eviction Moratorium". Beginning discussions with providers and stakeholders around the need to have one main access point for individuals at risk of newly becoming homeless.</p>	
Advocate for an increase in the availability of flexible, financial resources	<p>Implemented second Neighborhood Navigation Center (NNC) site at Carrillo-Castillo Commuter Lot; Identified outreach and case management partner to support new clients at NNCs; Facilitated quarterly NNC partner training on diversion and de-escalation; Sharing availability of flexible resources for diversion / reunification strategies across NNC and RAP partners; Vetting third NNC site on the Eastside with anticipated soft launch in Q1 2022</p> <p>Coordinated with County of Santa Barbara on training for community-based organizations to support low-income residents in accessing the Emergency Rental Assistance Program and helping them through the online application process; Distributed timely and updated information on ERAP guidelines and application processes as well as redirecting residents to apply for assistance through the United Way of Santa Barbara County; Coordinated with County Department of Social Services on resource brochure for residents facing eviction; and Monitoring new client referrals and inquiries received by collaborative partners</p>	

Working Groups

1. Housing Retention
2. Homelessness Prevention
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Common Agenda Goal #3

Increase the number of affordable housing units in the City of Santa Barbara by 20%

NOTE: Quantitative Common Agenda goal progress reported in Annual Report

Strategy	Activities - Q3 2021	Activities - Q4 2021
Help to identify vacant and under-utilized lots in each district within the City of Santa Barbara	Worked with City staff to vet under-utilized and vacant public lots for use for Temporary Shelter / Encampment Response Pilot Program; coordinated with collaborative partners to understand best practices and approaches to temporary shelter programs ; identified bridge housing program as the most effective approach	Visited St. Mary's Seminary site with City partners to explore possibility of housing for individuals with behavioral health needs
Increase engagement of collaborative partners in advocating for affordable housing solutions	Continued to work with Dignity Moves to support their fundraising effort with \$250,000 remaining of a \$600,000 goal; project milestone achieved with modular units being ordered; facilitating coordination with City of Santa Barbara to assist with implementation and collaborating with Good Samaritan Shelter to advocate for prioritizing referrals from the City of Santa Barbara Supported collaborative partner HACSB in advocating for affordable housing development at Carrillo-Castillo Commuter Lot ; Coordinated with County of Santa Barbara and public housing authorities in publicizing the Emergency Housing Voucher Program to landlords through Regional Action Plans and local media opportunities	Hosted presentations regarding: - Emergency Housing Vouchers - HACSB Renter Survey with UCSB Economic Forecast Project
Encourage strategic use of ADUs and shared housing opportunities		

Working Groups

1. Housing Retention
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4. Lived Experience

Common Agenda Goal #4

Strengthen the coordination and availability of outreach and case management services for individuals, youth, and families experiencing homelessness by 25%

NOTE: Quantitative Common Agenda goal progress reported in Annual Report

Strategy	Activities - Q3 2021	Activities - Q4 2021
Strengthen coordination through Regional Action Plans	Shifted facilitation of Regional Action Plans to include first meeting of the month on overall strategy ; second meeting of the month to focus on community concerns ; third meeting of the month to be a site visit in the region ; and the fourth meeting of the month to include data and reporting from key RAP partners	
Advocate for resources to be allocated and sustained in support of specialized outreach teams	Facilitated case study driven dialogue with collaborative partners on addressing the mental health needs of individuals experiencing homelessness as well as those placed into permanent housing; Identified barriers to effective and efficient delivery of services to assist in advocating for improvements moving forward; Collaborating with residents, business owners and service provider partners to identify top 5 clients with mental health needs in Waterfront region to coordinate more effectively with Behavioral Wellness outreach workers	Hosted presentation regarding: - South County Sobering Center
Formalize approach to Neighborhood Navigation Center(s) to support individuals experiencing homelessness and the prioritization of diversion or rapid resolution practices	Implemented second Neighborhood Navigation Center (NNC) site at Carrillo-Castillo Commuter Lot ; Identified outreach and case management partner to support new clients at NNCs; Facilitated quarterly NNC partner training on diversion and de-escalation; Sharing availability of flexible resources for diversion / reunification strategies across NNC and RAP partners; Vetting third NNC site on the Eastside with anticipated soft launch in Q1 2022	Identified SB Rescue Mission as site for 3rd Neighborhood Navigation Center , began initial partner meetings and site visits to explore NNC functioning

Working Groups

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- 4. Lived Experience**

The Lived Experience Working Group serves to address all 4 Common Agenda Goals

NOTE: Quantitative Common Agenda goal progress reported in Annual Report

Strategy	Activities - Q3 2021	Activities - Q4 2021
To engage those who have lived or are living the experience of homelessness in our leadership structure and every part of our decision making as well as in creating and implementing strategies to achieve goals	<p>11 individuals currently serving in the Lived Experience Working Group. Meetings are monthly on the 1st Thursday</p> <p>Working Group has planned a State Street Beautification Day for October 31; 10 members expected to be in attendance</p>	<p>Hosted a city beautification project in State Street region led by Lived Experience Working Group attended by</p>

Contact Info

Jeff Shaffer, Director of Initiatives
jeff@sbact.org
805-259-4692 x102

Rich Sander, Executive Director
rich@sbact.org
805-259-4692 x101

Meeting Times

Working Groups

Homelessness Prevention

1st Monday 11am

Housing & Shelter

2nd Monday 1pm

Housing Retention

4th Monday 11am

Lived Experience

2nd Thursday 5:30pm

Regional Action Plans

RAP All-Call Meeting

3rd Wednesday 3pm

State Street / Waterfront Region

1st Wednesday 3pm

Eastside Region

2nd & 4th Friday 10am

Upper State Street Region

Monthly site visits