

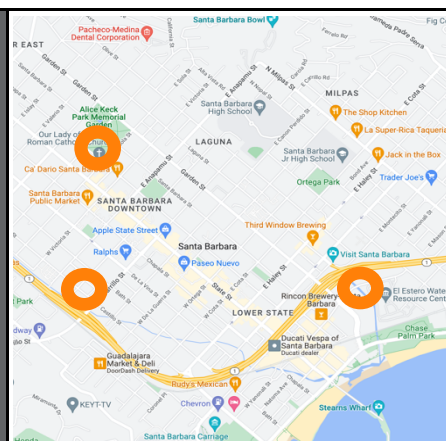
ACT
On Homelessness
Neighborhood
Navigation Center
Jan - Sep 2022
Progress Report

Sites

Alameda Park (1400 Santa Barbara St)
Carrillo Castillo Commuter Lot (Intersection
of Carrillo & Castillo)
SB Rescue Mission (525 E Yanonali St)




Partners

SB ACT
CARE 4 Paws
Christ Presbyterian Church
City Net
County Dept. of
Behavioral Wellness
Doctors Without Walls
Good Samaritan Shelter
Laguna Blanca School
Montecito Covenant
Church
Ocean Hills Covenant
Church
PATH SB
Reality SB
SB Rescue Mission
SB Response Network
Showers of Blessing
Trinity Episcopal Church
Trinity Evangelical
Lutheran Church
United Way Home For
Good
Westmont College
Willbridge
Women's Fund of SB
YMCA Youth & Family
Services



Data from All 3 NNC Sites

Services Provided
Quarterly Totals

	Meals Shared	715
	Medical Encounters	87
	Showers Facilitated	907






Volunteers/Personnel Engaged
Weekly Median

Meal-Sharing	5
Case Management	4.5
Medical/Healthcare	8
Showers	2
Animal Care	3
Compassionate Care	5
Clothing Share	0
Other	2



Individuals Served
Quarterly Totals

	Individuals Served*	715
	Case Management Clients Served*	30
	Animals Served*	87



* may include duplicates

Sources: Neighborhood Navigation Center Online Dashboard: enricomanlapig.shinyapps.io/neighbornavcenterdashboard

Common Agenda Goal #1

Increase the number of affordable housing units in the City of Santa Barbara by 20%

NOTE: Quantitative Common Agenda goal progress available at sbact.org/aoh

Strategy	Activities - Q2 2022	Activities - Q3 2022
Help to identify vacant and under-utilized lots in each district within the City of Santa Barbara	Hosted Housing Element presentation by the City of Santa Barbara to discuss the upcoming need for community input; invited partners to attend Housing Element Forum to view site availability	Hosted presentation by City of SB Community Development Department regarding the updated Housing Element and proposed next steps for advocacy and planning
Increase engagement of collaborative partners in advocating for affordable housing solutions	<p>Offered opportunities for partners to advocate for and visit Dignity Moves site before opening in late summer 2022</p> <p>Hosted presentation by HACSB to discuss reopened Section 8 program and affordable housing opportunities</p>	<p>Hosted presentation by the Fund for Santa Barbara regarding new Social Housing Fund</p> <p>Hosted presentation by the County Housing Authority regarding new Permanent Supportive Housing development sites and opportunities for advocacy</p> <p>Administered Shelter Survey to shelter providers for the purpose of improving services and increasing "flow"</p>
Encourage strategic use of ADUs and shared housing opportunities	Met with ADU advocates at Housing Element workshop to discuss ongoing advocacy opportunities	

Common Agenda Goal #2

Strengthen the coordination and availability of outreach and case management services for individuals, youth, and families experiencing homelessness by 25%

NOTE: Quantitative Common Agenda goal progress available at sbact.org/aoh

Strategy	Activities - Q2 2022	Activities - Q3 2022
Strengthen coordination through Regional Action Plans	Hosted presentation by Safe Parking Program staff regarding vehicular homelessness and ways to support individuals sleeping in their vehicles	<p>Facilitated RAP presentations from Good Samaritan Shelter and City Net to discuss the delineation of roles and how outreach work will be divided between agencies</p> <p>Offered "Harm Reduction & Housing First" video presentation at RAPs to educate community members about strategies to reduce impacts of homelessness</p> <p>Offered Volunteers in Policing (VIP) Program presentations to RAPs to educate community members about additional outreach resources and recruit for volunteers</p> <p>Facilitated conversations with downtown business owners regarding pros and cons of Downtown security</p>
Advocate for resources to be allocated and sustained in support of specialized outreach teams		Met with PATH SB staff to discuss onboarding of specialized outreach worker to focus on Eastside outreach & case management in connection with PATH shelter and in collaboration with other outreach providers
Formalize approach to Neighborhood Navigation Center(s) to support individuals experiencing homelessness and the prioritization of diversion or rapid resolution practices	<p>Began collecting client and service data at NNC site to assess number of unduplicated clients, service provision</p> <p>Hosted conversations between NNC service providers and City of Santa Barbara regarding identifying successful NNC sites</p>	<p>Administered Neighborhood Navigation Center (NNC) survey to service providers and clients to identify key priorities for new Neighborhood Navigation Center sites as we explore moving</p> <p>Integrated Good Samaritan outreach staff into NNC sites and began gathering outreach/case management data; offered presentations to service providers to clarify delineation of outreach between Good Samaritan and City Net at NNC sites</p>

Common Agenda Goal #3

Create a culture of diversion and prevention among collaborative partners to reduce the percentage of individuals, youth and families entering homelessness from a housed situation by 10%

NOTE: Quantitative Common Agenda goal progress available at sbact.org/aoah

Strategy	Activities - Q2 2022	Activities - Q3 2022
Identify the agencies currently practicing diversion and identify how best to capture and share quantitative and qualitative data		Met with SB County Continuum of Care Prevention Working Group facilitators to discuss merging Working Groups
Facilitate regular trainings and workshops for traditional and non-traditional homeless care and shelter providers that can prioritize diversion or rapid resolution	Facilitated linkage between Communitify and Family Service Agency to strengthen referrals and access to services. Hosted presentations on the following topics: - 2022 Regional Equity Study (UCSB, Fund for SB) - Family Self-Sufficiency Programming (Family Service Agency)	
Advocate for an increase in the availability of flexible, financial resources		Facilitated conversations with Social Venture Partners and private funders to discuss coupling of flexible funds with case management services based on Pasadena-based programs; committed to continue building partnerships between private funders and service providers in 2023 calendar year

Common Agenda Goal #4

Strengthen the capacity of organizations that provide permanent housing placement services to increase the rate of housing retention by 5%

NOTE: Quantitative Common Agenda goal progress available at sbact.org/aoh

Strategy	Activities - Q2 2022	Activities - Q3 2022
Coordinate with HACSB to analyze data regarding evictions and identify best practices		Worked with County of SB Housing & Community Development Department to analyze inflow/outflow data and returns to homelessness for individuals with and without wraparound supportive services since 2019; shared findings with Housing Retention Working Group for discussion
Increase engagement and communication for current supportive service partners	Conducted targeted outreach to key housing retention partners alongside County Housing & Community Development staff to ensure participation in Housing Retention actions	Facilitated conversation with Housing Retention Working Group about updating data entry protocols to ensure more accurate Housing Retention data
Create a "Good Neighbor Handbook" that will be utilized to support residents being placed into permanent housing	Shared "Good Neighbor Handbook" with City Net for use by case management team	Offered a "Good Neighbor" checkin meeting for providers to offer handbook feedback and share how they are currently utilizing the handbook Offered an "Individual Service Plan" (ISP) presentation to service providers to discuss existing ISP models and proposed updates
Identify financial resources and key partner agencies to plan, advocate for, and build capacity for bridge or transitional housing	Offered presentations on the following topics: - PATH Scattered Site Housing Program - Housing and Disability Advocacy Program (HDAP) - Homeless Hiring Tax Credit Initiated conversations with Countywide partners regarding need for peer support networks to support recently-housed individuals,, identified partners currently offering peer support resourcing	Offered Emergency Housing Voucher presentation to Housing Retention Working Group members to discuss utilizing EHV for individuals experiencing homelessness

Working Group objectives include:

Engagement of people with lived experience of homelessness at all levels of Citywide collaboration (to begin in Q1 2023)

Coordination of Behavioral Health services and response for people experiencing homelessness

Strategy	Activities - Q2 2022	Activities - Q3 2022
<p>To engage those who have lived or are living the experience of homelessness in our leadership structure and every part of our decision making as well as in creating and implementing strategies to achieve goals</p>	<p>Developed Shelter Survey to evaluate individual experiences of local shelter opportunities and services; survey developed in partnership with Lived Experience Working Group; survey to be distributed in August 2022 through shelter and NNC sites</p> <p>Hosted a table at City Net job fair to recruit Lived Experience membership and increase interest in job opportunities among people experiencing homelessness</p>	<p>Reviewed Shelter Survey results and discussed strategies to ensure data is appropriately shared and utilized</p> <p>Created plan for Lived Experience leadership structure and leadership development program in 2023.</p>

Contact Info

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Meeting Times

Working Groups

Lived Experience

Monthly - 3rd Thursdays @ 5pm

Behavioral Health

Monthly Schedule TBA in early 2023

Regional Action Plans

RAP All-Call Meeting

3rd Wednesday 3pm

State Street / Waterfront / Upper State Street Region

1st Wednesday 3pm

Eastside Region

Alternating Fridays 10am