## **Station Tour Guidelines:**

The City of Santa Barbara fire stations are open daily from 9 a.m. to 11 a.m. and from 1 p.m. to 5 p.m. for tours and visits on a prearranged and approved basis and last approximately thirty minutes to one hour. Please note that tours are subject to the fire crew's availability.

Please allow at least three weeks for processing and arranging your request.

If you need assistance finding your closest fire station, call 805-965-5254.

Visitors are welcome to meet firefighters and see the equipment used to keep their neighborhoods safe.

Tours are limited to groups of 25 or fewer (adults and children). We request one adult for every five children visiting our facilities.

Firefighters do not attend, or host birthday parties.

Groups are limited to one station tour per year.

To arrange a tour, please contact Liliana Encinas, Public Outreach Coordinator at <a href="mailto:liencinas@santabarbaraca.gov">liencinas@santabarbaraca.gov</a> or call 805-564-5778.

\*Disclaimer: Emergency response is our primary responsibility and crews will remain in service during station tours.

Even with scheduled tours, the possibility exists that the crew could be called out due to an emergency and the station will be closed when you arrive or must leave during your scheduled tour, and the tour will end.

If a fire crew is not at the station for a scheduled tour, please contact us to reschedule your tour.