



Training Bulletin

SANTA BARBARA POLICE DEPARTMENT



BERNARD MELEKIAN, Chief of Police

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Cottage Hospital System: Requests From Law Enforcement to Speak with a Patient

Purpose:

The purpose of this training bulletin is to inform department personnel on Cottage Hospital System (CHS) procedures for requests from law enforcement to speak with patients.

Procedures:

Requests to Speak with Patients

To access a patient in any CHS facility, call 805-569-7319 and ask for a security officer (SO). After you provide the patient's name, the SO will determine if the patient is in the facility, follow policy for information release, and call you back. If the patient is a "No Information Patient" (confidential), the SO will not be able to verify the patient's presence in the facility without the patient's consent. This may take some time so please call prior to coming to the hospital.

In the Emergency Department (ED), inform the change nurse that you would like to speak with a patient. You will be escorted to the patient as soon as the clinical situation permits. If the patient refuses to speak with law enforcement, you will be asked to leave the room.

Disagreement Resolution Process:

In the case of a disagreement, call the Office of the President, 805-569-7290, Monday-Friday during normal business hours. After hours, call 805-682-7111 and ask for the Administrator On Call.

Access to Cottage Health System Facilities:

Santa Barbara Cottage Hospital:

Meet at the Junipero St. entrance adjacent to the ED to be escorted to the patient.

Santa Ynez Valley Cottage Hospital:

Meet at the ED door to be escorted to the patient.

Goleta Valley Cottage Hospital:

Meet at the ED door to be escorted to the patient.

Cottage Rehabilitation Hospital:

Meet at the front door on De La Vina Street to be escorted to the patient.

Cottage Residential Center:

Meet at the front Business Office to be escorted to the patient.

Villa Riviera:

Villa Riviera is a “residential” site which does not fall under this policy. If a resident refuses to speak with law enforcement, a court order, subpoena or other court instruction is necessary.

Person(s) involved in creating the Training Bulletin:

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